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3 July 2009

To: Councillors Dr DR Bard and NIC Wright, Portfolio Holders

|                |  |
|----------------|--|
| Mrs VM Barrett | Scrutiny and Overview Committee monitor  |
| Mrs PM Bear    | Opposition Spokesman, Planning Portfolio |
| AN Berent      | Opposition Spokesman, New Communities    |
| R Hall         | Scrutiny and Overview Committee monitor  |
| JH Stewart     | Opposition Spokesman, New Communities    |
| JF Williams    | Opposition Spokesman, Planning Portfolio |

Dear Sir / Madam

You are invited to attend the next meeting of **PLANNING AND NEW COMMUNITIES JOINT PORTFOLIO HOLDERS' MEETING**, which will be held in **MONKFIELD ROOM, FIRST FLOOR** at South Cambridgeshire Hall on **TUESDAY, 7 JULY 2009** at **10.00 a.m.**

Yours faithfully  
**GJ HARLOCK**  
Chief Executive

**This is Supplement 2, consisting of one report and two attachments received after publication of the main agenda.**

**Requests for a large print agenda must be received at least 48 hours before the meeting.**

## AGENDA

### 4. Concessionary Fares

Draft response to the Government consultation on possible changes to the administration of concessionary travel

The Department of Transport has issued a consultation paper on possible changes to the administration of concessionary travel. The two key matters for the consultation are which bodies should administer the scheme locally and the issue of local discretionary travel concessions. The consultation will inform Government decision making on how the concessionary travel should be administered, thereby enabling certainty to be provided at the earliest opportunity on who will be responsible for concessionary travel in the long term. Communities and Local Government (CLG) will consult separately on the funding implications of any proposed change, & this will be undertaken as part of the formal consultation on the next 3 year local government finance settlement.

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Views of the relevant officers across the Authority are being sought and will be reported verbally at the Portfolio Holder meeting.

**SOUTH CAMBRIDGESHIRE DISTRICT COUNCIL**

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**REPORT TO:** Planning Portfolio Holder7<sup>th</sup> July 2009**AUTHOR/S:** Executive Director / Planning Policy Manager

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**DEPARTMENT FOR TRANSPORT CONSULTATION ON OPTIONS FOR CHANGE TO THE ADMINISTRATION OF CONCESSIONARY BUS PASSES****Purpose**

1. To agree the Council's response to a Department for Transport (DfT) consultation on options for change to the system of administration of concessionary bus passes one year after the introduction of a national scheme of free travel for the over 60s.
2. This is not a key decision.

**Background**

3. The DfT is consulting on options for possible changes to two aspects of the administration of concessionary travel in England. The first is the responsibility for administering the statutory minimum bus concession. The second is the ability of local authorities to introduce their own discretionary travel concessions which might be in addition to, instead of, or completely different from, the statutory minimum bus concession. There will be a later consultation on funding.
4. The free off-peak concessionary bus travel throughout England was introduced on 1 April 2008 and has now been in operation for just over a year. It replaced a scheme of a half-fare minimum concession which was introduced in 2001 which last provided for travel within Cambridgeshire only. Whilst funded by Central Government, the statutory minimum concession is currently administered by local authorities known as Travel Concession Authorities (TCAs). The majority of TCAs are currently 'lower-tier' local authorities: non-metropolitan district councils (also known as 'shire' districts), the same authorities which administered the previous scheme and have not changed since 2001.
5. TCAs are also able to offer discretionary concessions over and above the statutory minimum, reflecting each authority's own specific financial, demographic and transport circumstances. Such discretionary elements must be funded from the TCAs own resources.
6. DfT advises that a number of problems with the current arrangements for administering concessionary bus travel have been identified by local authorities, stakeholder groups and operators. These include: scheme variations across TCA boundaries; too many negotiations with bus operators; lack of capacity in some TCAs; difficulty of accurately funding TCAs; and the non-alignment of TCA and Transport Authority responsibilities. The Government is therefore considering what improvements can be made to the current arrangements. This consultation is part of that process.
7. In addition to addressing some of the problems of the current arrangements, the Government is also looking to ensure that the experience of the concessionary

passenger is enhanced, that the system is administered as efficiently as possible and is sustainable in the long term.

8. The options for change to the statutory minimum concession include: leaving things as they are now (i.e. largely with district councils); moving responsibility to upper tier authorities only; or centralising administration completely. A further option would be to administer the concession at a regional level, although this would require primary legislation and would require a longer timescale to implement.
9. The Government favours a shift of responsibility from district to county councils. It believes that such a change could realise some efficiencies, but it could also generate significant synergies because it would harmonise concessionary travel responsibilities with wider transport authority ones for the first time. The Government also believes that it is also the option most likely to realise the Government's aspiration to increase the roll-out of smart ticketing across England.
10. There is a clear link between any changes made to administrative responsibilities for the statutory minimum concession and the ability of authorities to introduce their own discretionary travel concessions. The consultation also identifies a number of options for changing the way such discretionary concessions are administered, including: leaving things as they are now; removing the ability of district councils to implement discretionary concessions; or district councils only being able to implement discretionary concessions jointly with the relevant upper tier authority.

### **Considerations**

11. South Cambridgeshire District Council is a TCA. The system is administered by the Revenues Team within the Finance and Support Services. Transport policy issues are dealt with by the Planning Policy Team. Negotiations with the bus operating companies over the cost of each concession have been conducted jointly across all the Districts and have been led by the County Council. In theory, Cambridgeshire therefore has one scheme. However, the Districts have all exercised the option to provide discretionary concessions for other disadvantaged groups and there are therefore variations to the concessions being offered.
12. The national scheme operates for all journeys after 9.30am. The way in which the scheme works is that each 'leg' of a journey is treated as a single trip. Most journeys are return journeys – two trips. The authority in which the journey commences pays the fare. Therefore all return journeys which start and finish within South Cambridgeshire are funded by the District Council. Any return journeys which involve crossing the District boundary are only funded one-way by the District Council, the return fare being funded by the District in which the return trip commences.
13. The greatest implications for South Cambridgeshire as a current TCA concern the administration of the scheme.
14. The Council's proposed response is set out in answer to 11 questions asked by Government but can be summarized as the present administrative arrangements in Cambridgeshire appear to work well with the Districts and County operating in concert to offer a countywide scheme with local variations to take account of differential discretions being offered by District Councils. There is a single negotiation with the bus operating companies on the concessions and ticketing (although there is scope for improvement in future negotiations) and the District Councils administer the issue of concessionary passes. The problems described in the consultation document may be just be teething problems with a new system which is just 1 year

old. Provided that District Councils retain the option to offer additional concessionary passes in response to local needs, then whether it is higher or lower tier authorities which administer the system is not significant and a system which strikes the right balance between administrative efficiency, costs and service to the public should prevail. At present, with the administrative provisions put in place in 2008 with the introduction of the 'new' system, on balance, the District Council is content that the current system works well and that resolving the teething problems identified in the consultation document may be the best way forward.

**Options**

15. The options are addressed in the DfT consultation and the consultation response being:
- (a) District Councils to be responsible for the administration of the Concessionary Fares Scheme.
  - (b) County Councils to be responsible for the administration of the Concessionary Fares Scheme.
  - (c) Regional bodies to be responsible for the administration of the Concessionary Fares Scheme.
  - (d) Government to be responsible for the administration of the Concessionary Fares Scheme.

**Implications**

16. Addressed in the report and consultation response.

|                     |   |
|---------------------|---|
| 17. Financial       | None provided that the TCAs are fully funded and that only that part of the Council's grant which covers concessionary fares is transferred to any new TCA(s) |
| Legal               | None  |
| Staffing            | Part of a post with the Revenues Section would not longer be needed.  |
| Risk Management     | See financial implications.   |
| Equal Opportunities | None  |

**Consultations**

18. The following have been consulted in the preparation of this report:
- (a) The Council's Transport Champion
  - (b) Head of Revenues
  - (c) Head of Accountancy

**Effect on Strategic Aims**

|     |   |
|-----|---|
| 19. | <b>Commitment to being a listening council, providing first class services accessible to all.</b>         |
|     | None  |
|     | <b>Commitment to ensuring that South Cambridgeshire continues to be a safe and healthy place for all.</b> |
|     | None  |
|     | <b>Commitment to making South Cambridgeshire a place in which residents can feel proud to live.</b>       |

|  |
|--|
| None   |
| <b>Commitment to assisting provision for local jobs for all.</b> |
| None   |
| <b>Commitment to providing a voice for rural life.</b>           |
| None   |

### Conclusions/Summary

20. One year after the introduction of a national scheme of free travel for the over 60s which as with previous schemes is administered by District Councils, the Government is consulting on options for change to the system of administration. Whilst administration remaining with District Council's is an option, the Government's preferred option is to transfer administration to County Councils.
21. In Cambridgeshire, a number of the disadvantages of the present system have not occurred in Cambridgeshire where the Districts and the County Council already act in concert to negotiate concessions with the bus operators leaving the Districts to focus on the issue of bus passes. With the introduction of the new scheme last year, South Cambridgeshire put in place effective and efficient systems administered by the Revenues Section which are wholly funded by the government grant for concessionary fares. This system works well.
22. A system administered by County Councils could work equally well and provided that no more monies were transferred to a new TCA than the District Council's costs of administering the Concessionary Fares Scheme, then there is no reason to oppose such a change. However, as the current system in place in Cambridgeshire works well for the District Council and is adequately financed by Government, there is no reason to advocate change. More significant will be a proposed consultation on funding which will take place later this year.

### Recommendations

23. To agree the consultation response set out in Appendix 1.

**Background Papers:** the following background papers were used in the preparation of this report:

Department for Transport: Possible changes to the administration of concessionary travel

**Contact Officer:** Keith Miles – Planning Policy Manager  
Telephone: (01954) 713181

**Possible changes to the administration of  
concessionary travel**

**Consultation Paper**

**Department for Transport  
April 2009**

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## 1 Introduction

### *Purpose of consultation*

1.1 This consultation paper looks at options for possible changes to two aspects of the administration of concessionary travel in England. The first is the responsibility for administering the statutory minimum bus concession. The second is the ability of local authorities to introduce their own discretionary travel concessions which might be in addition to, instead of, or completely different from, the statutory minimum bus concession. These two aspects are distinct but inter-related.

1.2 The Government is proud of its record on concessionary travel. The statutory minimum bus concession, first introduced in 2001, is a hugely popular policy that has given greater independence and freedom to millions of elderly and disabled people. It is a key part of the Government's focus on social inclusion, and by providing free off-peak bus travel for eligible disabled people and those aged 60 or over throughout England it currently offers improved access to shops, friends and family, medical facilities, and leisure activities to up to 11 million people.

1.3 The introduction of a statutory minimum concession, and regular improvements to that minimum over the past eight years, has also had a significant impact on the travel patterns of eligible concessionaires. It has contributed in large part to an increase in overall bus patronage across England (around 19% since 2001) and has led to real modal shift in many local authority areas across the country.

1.4 Total spending on concessionary travel is now over £1 billion per annum and the Government is keen to ensure that its funding of concessionary travel offers value for money. Although the statutory minimum concession is funded by Central Government, it is administered by local authorities known as Travel Concession Authorities (TCAs). They have the statutory responsibility for issuing passes to those eligible and ensuring that bus operators offer, and are properly reimbursed for, free off-peak local travel anywhere in England. The majority of TCAs are currently 'lower-tier' local authorities: non-metropolitan district councils (also known as 'shire' districts), but the responsibility also rests with unitary authorities, the London boroughs and Passenger Transport Executives (PTEs).

1.5 The structures in place to administer concessionary travel, and to reimburse bus operators for providing it, are largely the same today as they

were in 2001. The Concessionary Bus Travel Act 2007 contains powers to make secondary legislation which could transfer the responsibilities for administering concessionary travel to either upper tier authorities or to Central Government. Ministers decided that responsibility for delivering the England-wide concession should remain as per the current administrative arrangements for the introduction of the new concession in April 2008. However, one year on, and taking into account the significant increase since 2001 in both the number of concessionary trips being taken and the amount of money consequently at stake, the Government is now considering what improvements can be made to current arrangements. This consultation is part of that process. There is also a separate workstream considering possible changes to how reimbursement for bus operators might be calculated.

### Scope

1.6 Some local authorities have expressed concern about how the concession is currently funded, and about the funding implications of any change to how it is administered. Such concern is understandable. Changes to the statutory responsibility for administering concessionary fares are most likely to be implemented at the beginning of the next three year local government finance settlement. This indicative timetable suggests that detailed discussions on concessionary travel funding would not start until decisions on how the concession should be administered have been announced, with the formal Formula Grant Distribution consultation due for issue in July 2010, and conclusions being reached by around November 2010.

1.7 The Government is aware that there is current uncertainty amongst local authorities about who will be responsible for concessionary travel in the longer term and that this uncertainty may result in some unintended consequences (such as an unwillingness to invest in new systems). So in order to provide certainty at the earliest opportunity it is consulting separately about the principle of who should administer concessionary travel (this consultation) and how it should be funded (the CLG consultation on the wider local government finance settlement starting in 2010). This will allow for a decision in principle on how concessionary travel should be administered in advance of the wider consultation on local government funding. Although splitting these two aspects is not ideal, it is the best way of providing certainty for local government, and operators, at the earliest opportunity. More details about the timing of any possible changes can be found in Section 1:12.

## *Vision*

1.8 The statutory minimum bus concession is a very successful policy and one that the Government intends to continue offering to older and disabled people in England. The Government therefore wants to ensure that the structures in place to implement and administer it are the right ones and that they are sustainable in the longer term. This consultation is an important part of that process and the Government will work closely with operators, the local government community, and other stakeholders, to put in place a structure that helps to ensure that local authorities are adequately funded, operators are properly reimbursed, and those eligible for the concession understand what they are eligible for and can make the most of it.

1.9 The Government recognises that the number of recent changes to concessionary travel have made administration more challenging for operator and authority alike. It is anticipated that any changes implemented as a result of this consultation would be expected to endure for the longer term. For example, if, following this consultation, it was decided to move responsibilities from shire districts to counties the Government would not want to see this as an 'interim' move to be followed by a subsequent further shift to full centralisation.

1.10 It is also expected that any changes will help to deliver real improvements in both the efficiency of administration of concessionary travel and in the customer experience. In particular the Government is keen to encourage the faster roll-out of ITSO smart ticketing infrastructure amongst operators and local authorities and any actual changes will be consistent with this aspiration.

## 2 Executive Summary

2.1 The introduction of free off-peak concessionary bus travel throughout England from 1 April 2008 gave the opportunity for greater freedom and independence to around 11 million older and disabled people in England. The concession recognises the importance of public transport for older people and the role access to transport has to play in tackling social exclusion and maintaining well-being.

2.2 Whilst funded by Central Government, at present this statutory minimum concession is administered by local authorities known as Travel Concession Authorities (TCAs). The majority of TCAs are currently 'lower-tier' local authorities: non-metropolitan district councils (also known as 'shire' districts), but the responsibility also rests with unitary authorities, the London boroughs and Passenger Transport Executives (PTEs).

2.3 TCAs are also able to offer discretionary concessions over and above the statutory minimum, reflecting each authority's own specific financial, demographic and transport circumstances. Such discretionary elements must be funded from the TCAs own resources.

2.4 A number of problems with the current arrangements for administering concessionary bus travel have been identified by local authorities, stakeholder groups and operators. These include: scheme variations across TCA boundaries; too many negotiations with bus operators; lack of capacity in some TCAs; difficulty of accurately funding TCAs; and the non-alignment of TCA and Transport Authority responsibilities. The Government is therefore considering what improvements can be made to the current arrangements. This consultation is part of that process.

2.5 In addition to addressing some of the problems of the current arrangements, the Government also wishes to ensure that the experience of the concessionary passenger is enhanced, that the system is administered as efficiently as possible and is sustainable in the long term.

2.6 The options for change to the statutory minimum concession include: leaving things as they are now (i.e. largely with district councils); moving responsibility to upper tier authorities only; or centralising administration completely. A further option would be to administer the concession at a regional level, although this would require primary legislation and would require a longer timescale to implement.

2.7 The Government's initial view is in favour of a shift of responsibility from district to county councils. Of its own such a change could realise some efficiencies, but it could also generate significant synergies because it would harmonise concessionary travel responsibilities with wider transport authority ones for the first time. It is also the option most likely to realise the Government's aspiration to increase the roll-out of smart ticketing across England.

2.8 There is a clear link between any changes made to administrative responsibilities for the statutory minimum concession and the ability of authorities to introduce their own discretionary travel concessions. The consultation also identifies a number of options for changing the way such discretionary concessions are administered, including: leaving things as they are now; removing the ability of district councils to implement discretionary concessions; or district councils only being able to implement discretionary concessions jointly with the relevant upper tier authority.

2.9 The Government's initial preference is to move responsibility for discretionary concessions to upper tier authorities only. This would ensure any efficiency savings generated by the preferred change to the administration of the statutory minimum concession would not be lost. This would not however preclude discretionary concessions still being implemented at the district council level.

2.10 The Government welcomes the views of consultees as to whether they agree with the conclusion that moving both statutory and discretionary responsibilities to upper tier authorities is the right way forward. Concessionary travel is a significant policy area that already does much to improve the quality of life of millions of people. It is therefore important that any changes implemented represent the best option for the long term delivery of the policy. Government is therefore genuinely interested in the views of local authorities, operators and other stakeholders on what these changes should be.

2.11 The aim of this consultation is to inform a decision in principle on how concessionary travel should be administered, thereby enabling certainty to be provided at the earliest opportunity on who will be responsible for concessionary travel in the longer term. Communities and Local Government (CLG) will consult separately on the funding implications of any proposed changes. This will be undertaken as part of the formal consultation on the next three-year local government finance settlement.

### 3 How to Respond

3.1 The consultation period began on April 28 2009 and will run until 21 July 2009. Please ensure that your response reaches us by that date. If you would like further copies of this consultation document it can be found at [www.dft.gov.uk](http://www.dft.gov.uk) or you can contact Oliver Chadwick using the contact details below. Please send consultation responses on the response sheet provided to:

Oliver Chadwick  
3/11, Great Minster House  
76 Marsham St  
London, SW1P 4DR  
Tel: 020 7944 2293  
Fax: 020 7944 2212  
Email: [concessionaryfares@dft.gsi.gov.uk](mailto:concessionaryfares@dft.gsi.gov.uk)

3.2 When responding please state whether you are responding as an individual or representing the views of an organisation. If responding on behalf of a larger organisation please make it clear who the organisation represents, and, where applicable, how the views of members were assembled.

3.3 A list of those consulted is attached at the end of this paper. If you have any suggestions of others who may wish to be involved in this process please contact us.

3.4 The information you send us may need to be passed to colleagues within the Department for Transport and/or published in a summary of responses received in response to this consultation.

3.5 According to the requirements of the Freedom of Information Act 2000, all information contained in your response to this consultation may be subject to publication or disclosure. This may include personal information such as your name and address. If you want your response or **your name and address** to remain confidential, you should explain why confidentiality is necessary. Your request will be granted only if it is consistent with Freedom of Information obligations. An automatic confidentiality disclaimer generated by your e-mail system will not be regarded as binding on the Department.

3.6 Please ensure that, if you want your name or response to be kept confidential, you state this clearly in your response.

## 4 Background

4.1 Provision for travel concessions in England is at present contained in five separate pieces of primary legislation: the Transport Act 1985, the Greater London Authority Act 1999, the Transport Act 2000, the Travel Concession (Eligibility) Act 2002 and the Concessionary Bus Travel Act 2007.

4.2 The table below summarises how national policy (in England) has developed in this area over time:

| Date       | Effect  |
|------------|---|
| Pre-1985   | Ad hoc arrangements for concessionary travel available at local authority discretion in England.  |
| 1985       | Buses de-regulated outside London. LAs able to make concessions available on operator-run services.   |
| 1999       | London's concessionary travel arrangements formally protected in the GLA Act.   |
| 2001       | Statutory <u>half-fare</u> minimum for concessionary bus travel within a local authority area.  |
| 2002       | Eligibility extended to men aged 60 to 64 harmonising age threshold with women.   |
| April 2006 | Statutory minimum increased to free off-peak <u>local</u> bus travel within local authority areas (at an additional cost of £350m for 2006-07). |
| April 2008 | Statutory minimum increased to free off-peak <u>national</u> travel on local buses in England (£212m funding made available).                   |

4.3 In 2001, the government introduced a statutory obligation for TCAs to offer at least half-fare, local bus travel to their own residents who were aged 60 or over, or eligible disabled. In 2006 this statutory minimum was increased to cover free travel and £350m was provided through formula grant to fund this improvement.

4.4 In 2008, the minimum concession was improved again to cover travel anywhere in England. Passes that had previously only been valid within the boundaries of a TCA were now replaced with a standard national design that was eligible on bus services across the country. This meant that TCAs had to pay for the travel of all pass-holders boarding within their area, not just their own residents. Since this put an additional reimbursement burden on

authorities the Government provided additional funding via a special grant that was designed to reflect the likely extra costs.

4.5 All local authorities, not just TCAs, also have the power to offer discretionary concessions, over and above the statutory minimum concession, under s93 of the 1985 Transport Act. These discretionary concessions can cover other modes of transport, different timings or different groups of people. They can also be offered as an alternative to the statutory minimum bus pass but they are generally limited only to local travel. So a TCA could offer travel tokens to its own eligible residents which could be used on many different modes of local public transport. Residents accepting these might forego their right to a national bus pass however and the TCA concerned would still be obliged to offer the statutory minimum bus concession to eligible pass-holders from outside its own area.

## 5 Details of current arrangements

### *Administration*

5.1 Currently TCAs are charged with the administration of the statutory minimum concession. In addition to issuing the new ITSO-based national smartcard pass to eligible residents, they must assess which bus routes qualify as eligible local services, and assess the eligibility of residents. They are also required to set out a reimbursement scheme which determines how operators are compensated for providing the concession, consistent with the objective of leaving them 'no better, no worse off', so that concessionary travel reimbursement is neither a subsidy, nor a burden. Although DfT provides guidance and a spreadsheet tool to help TCAs determine reimbursement, under the current model this is inevitably a complex process.

5.2 Outside London, responsibility for administering the scheme rests with the 263 TCAs<sup>1</sup> as set out in the Transport Act 2000. There is currently some voluntary co-operation between TCAs. Some have joined together so that one council administers the scheme on behalf of the others; in some areas the county council runs the scheme on their behalf. In London the scheme is currently administered by London Councils, on behalf of the 33 boroughs, and it negotiates appropriate reimbursement with TfL.

5.3 Many local authorities choose to offer discretionary concessions over and above the statutory minimum and must therefore also administer these. These discretionary concessions will reflect each authority's own specific financial, demographic, and transport circumstances. Because these benefits are not part of the statutory minimum concession, as a general rule they normally only apply to a pass holder within that local area. Reimbursement for discretionary concessions that are bus-based is generally bundled together with reimbursement for the statutory concession in negotiations with bus operators.

5.4 At present there are around 78 travel concession scheme areas (details at Annex B) where TCAs have joined together to administer schemes jointly. These joint schemes generally, but not always, offer the same discretionary concessions across the whole scheme area. Joint schemes are also voluntary and authorities can choose to leave them at any time.

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<sup>1</sup> Recent changes to local government structures from 1 April 2009 have created a number of new unitary authorities and means that the number of TCAs outside London has reduced from 291 to 263. Details of these changes can be found at Annex D.

## *Funding*

5.5 The statutory minimum concession is funded by Central Government. This funding is delivered through two channels: formula grant and the concessionary travel special grant provided from 2008/09. Neither of these elements is ring-fenced.

5.6 Formula grant is an unhypothecated block grant i.e. local authorities are free to spend it on any services they provide (not just transport services) that meet their statutory obligations. This enables local authorities to decide on their own priorities based on local requirements.

5.7 The distribution of formula grant is largely based on the socio-economic and demographic characteristics of an authority, together with a measure of its ability to raise income through council tax (i.e. the number of band-D equivalent properties). The distribution is subject to 'floor damping' which ensures that every authority receives a minimum increase (the 'floor') in formula grant year-on-year on a like-for-like basis i.e. after adjusting for changes in funding and function. In order to pay for the cost of the floor, increases above the floor are scaled back for other authorities.

5.8 It is not possible to identify how much formula grant has been allocated to a local authority for any particular service. This single pot of non-ring-fenced funding allows local authorities to decide on their own priorities and provides an incentive for them to maximise value for money.

5.9 The special grant, which was brought in with the start of the England-wide concession from 1 April 2008, is allocated by a different formula, which is based on data that are likely to correlate to the additional costs imposed on authorities by the move to all-England travel. These data include retail floor space, overnight visitors, as well as population and bus journeys. This formula distribution was designed to reflect the extra demand some destinations would experience from visitors using their bus passes outside their local authority boundaries. The special grant distribution has been approved by Parliament for the next three years.

5.10 Both of these grants, because they are based on formulae, will never perfectly match the exact cost of concessionary travel for individual authorities. The Government is nevertheless confident that sufficient funding is provided, in aggregate, to cover the total cost of providing the statutory minimum concession.

5.11 TCAs must fund any discretionary elements of their schemes, which are over and above the statutory minimum, from their own resources.

***Applications to the Secretary of State (Appeals)***

5.12 When operators feel that they will not be adequately reimbursed for providing the concession under a scheme put forward by a TCA they have the right to apply to the Secretary of State to have the terms of the scheme changed. Further information is then requested from both the operator and the TCA, and the case is passed to an independent decision maker who decides the application on the Secretary of State's behalf.

5.13 Such appeals were rare until the introduction of the free local travel concession in 2006/7. In 2005/06 three appeals were received, this rose to 71 appeals in 2006/07 and in both 2007/08 and 2008/09 over 100 applications were made to the Secretary of State in each year.

5.14 This rise in the number of appeals may be linked both to the number and frequency of recent changes to the statutory concession as well as to the increasing amounts of money now at stake for both TCAs and operators. The fundamental principles underpinning how TCAs should reimburse operators have remained largely unchanged since the first introduction of a statutory concession in 2001. The recent high number of appeals could be seen as a symptom of wider problems with the current arrangements for administering concessionary travel.

## **6 Problems with current arrangements**

6.1 A number of problems with the current arrangements for administering concessionary bus travel in England have been identified by local authorities, stakeholder groups, and operators. Many of these stem from other aspects of current arrangements (such as the legislative framework and models for reimbursement) and so are not really within the scope of this consultation. What follows is a non-exhaustive list of some of the key problems that might be related to how responsibility for administering the concession is currently organised.

### ***Scheme variations across TCA boundaries***

6.2 Current arrangements allow for TCAs to implement discretionary enhancements in addition to the statutory minimum of concessionary travel that is England-wide. Thus a pass-holder might be able to travel before 09.30 within their district, but might not be able to do so just a few miles away in a neighbouring area. This creates confusion as people may be unaware of the boundaries of their council, and local bus journeys often travel beyond these areas. This problem has been exacerbated by the introduction of the England-wide scheme with greater potential for confusion over what concessionaires are entitled to.

6.3 This creates problems for operators as well as passengers because bus drivers need to be aware of the differing entitlements associated with the different passes they are presented with.

6.4 The problem can be particularly acute for some of the most vulnerable concessionaires. Many authorities offer companion, or carer, passes, to those who need them but when this is not replicated by neighbouring authorities it can result in companions having free travel in one direction but having to pay for their return leg if the journey crosses a TCA boundary.

6.5 Another issue with scheme variations can be the temporary nature of some schemes. There have been instances in the past when authorities have opted out of what were county-wide schemes because they cannot reach agreement with the other authorities involved. This can result in a shifting map of concessions that is unhelpful for operators and passenger alike.

*Too many negotiations.*

6.6 There are currently 263 Travel Concession Authorities in England outside London. Although many authorities agree to work together in county-wide schemes, this is not guaranteed. Bus companies must conduct negotiations separately with each scheme to agree reimbursement terms and these negotiations can be long and complicated and involve a significant investment of resources by both parties. Operators have identified the burden this negotiation places on them as a significant problem with the current system.

*Lack of capacity in some TCAs*

6.7 The changes in the minimum concession have made the administration of concessionary travel both more complex and more contentious. The increasing amount of money at stake has put greater reliance on acquiring and analysing both historic and present day data. Reimbursement terms can hinge on complex economic models which can be highly sensitive to small changes in assumption. Ideally those administering concessionary travel in local authorities need to be both familiar and at ease with the economic concepts involved, and able to devote significant time to acquiring and analysing the data that must be used in calculating reimbursement. This can lead to problems with some smaller TCAs who lack the capacity of their larger peers. In smaller district councils it can be difficult for the authority to deploy both the necessary resources and expertise. This becomes easier to justify in larger authorities because of the economies of scale involved. Many authorities currently employ consultants, or agents, to administer concessionary travel, and calculate reimbursement, on their behalf.

6.8 The introduction of smartcards has also increased the complexities of administering concessionary travel. Before 2008, many authorities used a low-tech system of travel permits and a simple (occasionally paper) database to store their records. Now that each authority is giving away a more valuable pass, which allows free travel across the entire country, records must be more secure. Whereas previously pass production was typically done 'in-house', the introduction of smartcards has made this approach impractical and most TCAs now negotiate contracts with smartcard producers.

6.9 The smart element of the new pass has great potential, promising improved data collection, fraud prevention and the removal of any perceived stigma of using a bus pass. The Department hopes that TCAs will work with local operators to take advantage of these benefits. Yet introducing a smart

system is costly, requiring expensive back-office data processing equipment as well as card readers on buses. Many TCAs may be too small for it to be cost-effective for them to develop a smart system just for their own area, and it is likely that they will be forced to join forces with neighbouring authorities to develop a smartcard scheme. As an example, the NoWcard scheme available in the North West is a joint venture between two county councils, eighteen district councils and two unitary authorities.

### *Difficulty of accurately funding TCAs*

6.10 Statutory concessionary travel is funded centrally by formula but individual concessionary travel reimbursement negotiations take place at the local level. It is inevitable therefore that Central Government funding will never perfectly match an individual authority's expenditure in this area. This is not an issue that is unique to concessionary travel. Local Government has long argued against ringfenced grants and in favour of a single pot of funding. The formula grant approach adopted by Central Government guarantees authorities the freedom and flexibility to decide their own funding priorities based on an assessment of local need.

6.11 That said, the significant recent increases in the cost of concessionary travel reimbursement has meant that this category of expenditure now represents a large and increasing proportion of some TCAs' budgets. The Government remains confident that the combination of the new special grant and the amounts within the wider formula grant settlement are sufficient, in aggregate, to meet the overall cost of the statutory minimum concession. However the sheer number of TCAs exacerbates the acknowledged challenge of accurately funding authorities through a formula. The smaller the authority the greater the proportion of their budget likely to be spent on concessionary travel and the more vulnerable they may feel to increases in concessionary fares costs because of the gearing effect on council tax.

### *TCAs not aligned with TAs*

6.12 Travel Concession Authorities' responsibilities do not currently align with Transport Authority responsibilities, which are at the upper-tier level. This can lead to seemingly anomalous outcomes. For example, a county council, acting as the Transport Authority, could arrange with a bus operator to subsidise a particular route, while the operator has to negotiate with the relevant district councils, as the TCAs, for concessionary fare reimbursement

on that route. Transport Authorities are also better placed to conduct negotiations with operators in terms of their capacity and the existing relationships they have with operators, as a result of their responsibility for negotiating the scope of the bus network and tendering services. Transport Authorities also typically fund major transport projects. Although these projects can have direct relevance to concessionary travel, they are not administered by TCAs in two-tier areas.

### **Conflict**

6.13 It is clear that current arrangements can lead to conflict between authorities and operators. Generally this will be about reimbursement arrangements but it can also be about the wider terms of a proposed concessionary travel scheme, such as how to implement certain discretionary concessions. Such conflict may not be a direct consequence of the current administrative structures, but it is certainly undesirable and the sheer number of TCAs increases the potential for conflict at a time when Government, through the improvements set out in the 2008 Local Transport Act, is keen to encourage partnership working between local authorities and bus operators. Where unhappiness over reimbursement arrangements has led to an appeal to the Secretary of State relations between operator and authority can be jeopardised for many months.

6.14 There is also a risk with current arrangements of conflict *between* authorities. This can stem from disagreements over contributions to a county wide scheme, or over the terms of the scheme itself. Again the sheer number of TCAs increases the likelihood of this sort of conflict.

*Question 1: Are there other problems, stemming from current administrative arrangements, that are not covered by this list?*

## 7 Options for change – statutory minimum concession

7.1 The existence of these problems, and on-going concerns voiced by some bus operators and local authorities, suggests that the current structure of Travel Concession Authority responsibilities may no longer be fit for purpose.

7.2 Powers exist under Section 9 of the Concessionary Bus Travel Act 2007 to amend primary legislation (the Transport Act 2000) so that responsibility for reimbursing operators for providing concessions and/ or the responsibility for administering the statutory minimum concession is moved from lower to upper tier authorities only, or to Central Government itself.

7.3 Although the powers provide for a possibility of separating the responsibility for reimbursement of operators from the responsibility for administering the statutory minimum concession, the options considered in this consultation are based on the assumption that the two responsibilities would both be held by the same level of government.

7.4 Section 9(3) of the Concessionary Bus Travel Act 2007 sets out factors that would require further consideration should the obligation to reimburse operators for providing concessions and administer the concession be imposed on the Secretary of State. Therefore if the option to transfer responsibility to Central Government is the favoured outcome of this consultation, we would need to issue a further detailed consultation on the options for alternative reimbursement and appeals arrangements.

7.5 A full summary of the powers to change the administration of concessionary travel is set out in Annex A.

7.6 In general terms there are four key responsibilities associated with administering a concessionary fares scheme:

- Assessing the eligibility of applicants for passes, issuing passes and managing a passholder database;
- Assessing which local bus routes might be eligible for the concession;
- Defining and publishing a concessionary fares scheme and reimbursing bus operators; and
- Using enforcement powers where necessary.

7.7 In considering the options detailed below consultees should bear in mind that each option considers moving the statutory responsibility for these activities. Although in all cases there is no intention to split the statutory basis for these three activities between tiers of Government, that does not preclude authorities voluntarily entering into arrangements to administer them on that basis if they so wish. Thus, if statutory responsibility for concessionary travel moved from shire districts to county councils, it may be that a county council could enter into voluntary arrangements whereby its district councils persisted in issuing passes on some form of contractual basis agreed between the parties and on each taking its own legal advice.

***Option 1: The statutory minimum concession continues to be administered by current TCAs.***

7.8 Description of Proposal: Arrangements would continue as now, with 263 TCAs (plus London Councils on behalf of the London boroughs) administering the scheme and liaising with individual operators.

7.9 How this might work: As now, there are likely to be voluntary groupings of authorities into scheme 'areas'. These schemes might be managed by consultants, or a lead authority, who would lead on reimbursing operators. However funding would still be directed to the authorities with the statutory responsibility and scheme members would need to agree a basis for pooling their funding. Such schemes would therefore be voluntary and could be temporary. Many individual shire districts would continue to operate standalone schemes, sometimes on very small geographical areas.

7.10 Advantages: Although there is dissatisfaction with the current arrangements, it has successfully delivered a statutory concession for eight years to the benefit of many millions of concessionaires. Authorities have developed relationships with bus operators and have systems set up for issuing passes and calculating and providing reimbursement. This arrangement also allows a high level of granularity in terms of discretionary enhancements: districts can offer improvements to the statutory minimum that are appropriate for local needs. There is also an opportunity to make other changes to the current arrangements for concessionary travel (such as a simplified system of calculating reimbursement) while still leaving administration at the same tier. This proposal would also avoid any of the transitional impacts associated with other options.

7.11 Disadvantages: Using the existing TCA structure would do nothing to address some of the fundamental problems detailed in Section 6 above. It

would not change the scale of the administrative burden on operators and the obligation of running the schemes would remain with shire districts in county areas. It would also, due to the sheer number of authorities, retain the current challenging situation of allocating funding via formula. By leaving arrangements as they are, the Secretary of State could continue to receive the current high number of appeals each year. This would retain a considerable administrative burden on both local authorities and bus operators and would not resolve the tension the current arrangements can cause for operator and TCA relations. It would also do little to address concerns over passenger and operator fraud.

*Question 2: Do you think that the current level of administration is the most appropriate?*

***Option 2: Only upper-tier authorities administer the concession.***

7.12 Description of Proposal: Under this approach the Secretary of State could amend primary legislation (the Transport Act 2000), via secondary legislation, so that all responsibilities for administering the concession would be redirected from shire district authorities to county councils. The new list of TCAs outside London would therefore comprise: PTEs, non-metropolitan unitaries and counties. This would reduce the number of TCAs outside London by over 60%, from 263 to 95 (based on post-April 2008 local government structures).

7.13 How this might work: For unitary authorities and the PTEs there would be no change (although their funding might change slightly - see Section 10 below). In areas where county councils already co-ordinated county-wide schemes on behalf of their constituent districts there need not be a change in how the scheme was administered. However because funding would now flow direct to the county council there would be no need for districts to agree pooled funding arrangements. In areas where districts ran standalone concessionary schemes, this responsibility, and the associated funding would move to the county council. This move need not preclude continuing shire district council involvement in concessionary travel however. A county council might, for instance, wish to seek an arrangement whereby its shire districts continued to issue passes on its behalf. The county would be responsible for funding the shire district to do so.

7.14 Advantages: A move to the higher-tier could create efficiency savings due to economies of scale. The greater capacity of higher-tier authorities

could also lead to more accurate reimbursement of operators, which could in turn reduce the scope for appeals. This improved capacity could also reduce fraud and improve data collection.

7.15 An 'upper-tier' administration would significantly reduce the number of authorities with whom operators might potentially have to negotiate, to a third of the current number. It would also align TCA responsibility with the existing Transport Authority responsibility, rationalising local transport planning and allowing authorities to build stronger relationships with bus operators across a variety of issues. Even when aggregated, concessionary travel funding would represent a smaller proportion of county councils' budgets than for an equivalent district council where concessionary fares can make up a high percentage of a council's total spending. This, and the smaller number of TCAs, could make accurate funding by formula easier.

7.16 This change would retain local ownership of concessionary travel but perhaps at a more appropriate level. The fact that many district councils have already chosen to aggregate their schemes to be run at a county level could suggest that this is a natural level for administering the scheme.

7.17 Moving responsibility for concessionary fares to the upper tier may also hasten the adoption of smart ticketing. The greater scale of county-wide schemes may make the business case for the roll out of smart ticketing easier to make and their potentially greater capability could deliver economies of scale. They would also be better placed to work with operators to exploit the potential advantages of smart ticketing through commercial and integrated tickets and non-transport applications.

7.18 Disadvantages: Transferring TCA responsibility to 'upper-tier' authorities could create transitional impacts, particularly around transferring the associated funding (See Section 10 below). Operators would also still have to engage in multiple negotiations, although these might be greatly improved from current arrangements. There is also a risk that local knowledge about the needs of concessionaires would be lost with a move from district to county councils. Although counties would be free to continue to liaise with district councils (or indeed to sub-contract some of the associated administrative activities such as pass-issuing), many county councils have no current involvement in concessionary fares and it may take time for them to build the necessary expertise.

7.19 There may also be a risk from district councils issuing passes on behalf of the county. In most districts there is a clear financial link between the number of passes issued and the costs of concessionary travel. If district

councils assessed the eligibility of applicants but did not bear the associated financial risk from issuing passes there may be less incentive on them to properly control pass numbers.

7.20 Case Studies: A number of authorities have already chosen to aggregate their schemes at county level. The following case studies set out the (abridged) views of three such county schemes.

Case Study 1:

*County Council A has run a concessionary partnership with its seven lower-tier authorities since the mid 1980s.*

*The authorities all agree that by working in partnership the scheme has stood the test of time and the numerous challenges seen in recent years especially relating to funding, changing entitlements and the increasing generosity of statutory provision. The scheme has benefited significantly from the wider transport based knowledge of county officers which has led to a wider customer focussed approach to service provision.*

*The scheme partners have identified the concessionary fares scheme as a Gershon efficiency saving as it clearly reduces the levels of resource and system requirement used for administration. The County Council undertakes all operator negotiation and scheme management with the District Councils undertaking frontline service provision.*

*The key positive areas of benefits of county involvement included:-*

- *Common Negotiation with service providers.*
- *Pooling of finance to smooth the winners and losers issue of any funding distribution.*
- *Wider area travel monitoring for service provision / evaluation.*
- *Single focus for operators and service users.*
- *One set of rules for a wider area in relation to travel enhancements.*
- *Efficiency savings through shared services.*
- *Strengthens business case for other transport smartcard activities – for example county councils have a scholars travel responsibility which can utilise the same infrastructure.*
- *Efficiencies through procurement of consumables, IT infrastructure etc.*
- *Wider area marketing potential.*
- *One supply of data.*

*The above is by no means a definitive list but gives a good insight into the areas that can be explored for efficiency savings and excellent service provision.*

Case Study 2:

*County Council B has been involved with co-ordinating concessionary travel for its districts and neighbouring unitary since 2001, when the statutory obligation to provide half-fare was first introduced. Since then, the boundaries of the partnership have shifted, but a core group of seven authorities remain.*

*Officers from the county felt that participating authorities benefitted from economies of scale, with a small team of staff assessing eligibility for bus pass applications from all seven TCAs. Residents have just one contact number for concessionary travel and the same application booklet and form is used, with a joint logo, terms and conditions, and information. The partnership also uses just one card producer, reducing the unit costs for all seven TCAs.*

*The county suggested that since the beginning of the partnership, all seven participating authorities had expressed confidence that it would be more costly, and less effective, to develop or buy in consultant or technical support and advice that the county council provides for the Partnership. The seven TCAs valued the ability to make joint policy decisions, supported by county council's advice, about operator reimbursement. For operators, there is one point of contact for all operators and just one set of negotiations with each operator covering the details of all the schemes throughout the joint area.*

Case Study 3:

*County Council C's concessionary travel partnership was established 20 years ago at the time of bus industry deregulation. The original objectives of the scheme were to make concessionary travel available to residents throughout the county at a time when there was no statutory requirement to do so.*

*An objective throughout has been to provide a unified and consistent scheme throughout the county. With the advent of England-wide travel, the advantage to the passenger has largely disappeared. However, the Joint Scheme provided the opportunity to pool funding and minimise the 'winners and losers' element of formula funding.*

*Scheme participants suggested that there are significant savings in administration cost. It costs little more to administer a common joint scheme for 14 TCAs than it would to administer a single TCA scheme. There are also administrative savings to operators in having only one set of returns to compile instead of potentially up to 14. In addition, they have to implement only one common scheme across all 14 TCAs (although there are one or two minor local enhancements). As many bus services travel through several TCA areas, there would be operational and driver training difficulties associated with individual TCA-based schemes.*

*Question 3: Do you think a system of 'higher-tier' administration would be the most appropriate?*

***Option 3: The administration of the statutory minimum concession is moved to Central Government.***

7.21 Description of Proposal: Powers also exist in the CBT Act 2007 to move administration of the statutory minimum concession away from all sub-national authorities (i.e. away from districts, PTEs, unitary authorities and London boroughs), and instead have the scheme administered by Central Government itself, both in terms of the reimbursement of operators and the performance of all other functions/ responsibilities. There is some precedent

for this in DfT's existing administration of Bus Service Operators Grant (BSOG) and former grant payments paid direct to bus operators.

7.22 How this might work: The implementation of central administration of the statutory minimum concession would be a radical change from existing arrangements and would be consequently more challenging to implement. However it would not be impossible and there could be a number of different models of implementation. Although all the statutory responsibilities would move, conceivably DfT could administer just the reimbursement part of the statutory concession, or it could take on reimbursement, route eligibility assessment, enforcement and pass issuing responsibilities, or some combination of them. DfT agencies already deal with applications from the public for, for example, driving licences and the assessment of BSOG payments is done by an existing team of civil servants within DfT.

7.23 One possible model of implementation could therefore see a DfT agency taking on the task of assessing eligibility and issuing passes; a simplified basis for reimbursement being agreed with operators; and the role of the existing teams within DfT being expanded to include payments for carrying concessionaires. Considerable work would nevertheless be required to implement such a model.

7.24 Advantages: Centralisation would remove all problems associated with accurately funding local authorities. There would be a reduction in the burden of negotiation currently on bus operators and local authorities. Hundreds of local negotiations could conceivably be replaced by a single, national, negotiation that could span a number of years. This could deliver real efficiencies to operators.

7.25 Moreover, a single agency administering the scheme would imply savings in the administrative process. A 2005 NAO report estimated the cost of local authority administration of concessionary fares outside London at £16m per annum.

7.26 There could also be funding efficiencies from such a change. Current funding arrangements include a significant contingency to protect authorities from the risk of underfunding. A national system would have no need for this safeguard, creating potential savings.

7.27 Disadvantages: This option would require the creation of a new structure of administration at a cost. There would also be transitional impacts with this approach associated with the transfer of funding away from local

government altogether. This would mean a significant quantum of formula grant effectively disappearing which could have unintended consequences.

7.28 There is also a key question about whether a centralised approach would actually replace or duplicate existing levels of administration. The answer to this depends on the existence, or otherwise, of enduring discretionary concessions. Central Government would not, and should not, administer discretionary concessions currently implemented and funded by local authorities. As the illustrative map at Annex B shows, there are a large number of enhancements to the statutory concession already in place, delivering real improvements to the quality of life of concessionaires across the country. These enhancements are also diverse and include concessions for young people, scholars, more generous concessions for the disabled, travel on local rail, on trams and sometimes on ferries.

7.29 Many of the advantages of a centralised approach rest on local authorities ceasing to be involved in concessionary travel. For this to be the case either the statutory minimum concession would have to be upgraded to include all enhancements currently offered locally but on a national basis, which would be prohibitively expensive; or all local enhancements currently offered would have to be removed, which would be extremely unpopular. The alternative could be for Central Government to administer the statutory minimum, but leave TCAs with the power to offer discretionary enhancements. However, this could eliminate many of the efficiency savings listed above, as negotiations and administrative teams would have to be duplicated, and could require each bus company to be party to two negotiations: one local and one national. Ultimately, a truly national scheme would be unable to tailor the concession to local needs.

7.30 A centralised approach would also necessitate completely new reimbursement and appeal mechanisms. Operators could not appeal to the Secretary of State about reimbursement provided by the Secretary of State. Similarly reimbursement calculations based on local historic data would not be appropriate for what might effectively be a single set of national negotiations.

7.31 Even if all concessionary travel were administered at a national level, local authorities would still be obliged to form and develop relationships with local bus operators to undertake local transport planning and consider letting contracts for subsidised routes. Indeed the loss of any role on concessionary travel could impact adversely on authorities' appetite for introducing smart ticketing and their wider role in encouraging the development of integrated tickets.

7.32 Such a centralisation of power also does not sit happily with Government's wider policy towards local government. This has seen power general devolved *down* to authorities and an emphasis on the local delivery of services. In addition, removing significant sums of money from formula grant could have wider implications for the local government finance system, which would need to be carefully considered.

*Question 4: Do you think a centrally administered statutory minimum concession would be most appropriate at this time?*

***Other options considered: Administration is moved to a regional level***

Note: There are no existing powers to move responsibility for statutory concessionary travel to a regional level. Nor is there currently the ability to pay formula grant to regional bodies. This option would therefore require primary legislation to be implemented and should therefore be considered a longer term option. However the Department is genuinely interested in hearing consultees' views on who should administer concessionary travel in the longer term and this option is therefore included for the sake of completeness. Although there are currently no available powers to create an entirely new tier of TCA, existing TCAs could voluntarily transfer their responsibilities to a suitable regional body now. Indeed, some regions have already expressed an interest in just such an approach.

7.33 Description of Proposal: Given the economies of scale that are available from consolidating the administration of concessionary travel, it may be that the most appropriate tier of administration is actually higher than county councils. One option here would be to administer the concession at the regional level (as effectively happens now in London).

7.34 How this might work: With the necessary primary legislation in place TCA responsibility could be transferred to regional bodies across England. The necessary funding would also have to be transferred out of formula grant (unless the regional bodies could themselves receive formula grant). These bodies would then undertake all three of the key administrative activities with respect to the statutory concession, although they would be free to, for example, contract out some of these activities such as pass issuing to their constituent local authorities if they thought that prudent. There would be regional-level negotiations with bus operators.

7.35 Advantages: TCA numbers would reduce from 263 to 8 outside London, considerably reducing the scope for appeals, reducing negotiations and creating scope for significant economies of scale (e.g. for region-wide back office systems for smart ticketing).

7.36 Disadvantages: In the absence of regional government there is no obvious candidate authority to take on this function. Moreover, outside London the regional tier might be too far removed from local circumstances to truly reflect the needs of local concessionaires. If funding remained within formula grant then it would not be possible to divert it to the regional bodies charged with administering the concession if the statutory responsibility remained, albeit nominally, with existing TCAs. If all the funding were directed through a special grant then this might be possible. In the absence of direct funding from central Government, a regional level of concessionary travel administration would rely on funding contributions from existing TCAs. Agreeing a basis for this could lead to protracted, complex and sometime unresolved negotiations. Moreover, the ability to voluntarily enter into supra-local arrangements to deliver services already exists through the Multi Area Agreement (MAA) process.

7.37 As with option 3, in addition, removing significant sums of money from formula grant could have wider implications for the local government finance system, which would need to be carefully considered. It may also require Primary legislation.

*Question 5: Do you think a regional tier of administration might ultimately be most appropriate?*

*Question 6: Are there other options for administering the statutory minimum concession that are missing from this list?*

## 8 Options for change – discretionary concessions

8.1 As well as containing powers to move responsibility for administering the statutory minimum concession, the CBT Act also includes powers to move responsibility for making discretionary concessions away from lower tier authorities.

8.2 There is a clear link between any changes made to administrative responsibilities for the statutory minimum concession and the ability of authorities to introduce their own discretionary travel concessions. If county councils administer the statutory minimum but shire districts persist with their own lower level discretionary concessions then any efficiency savings in terms of administration may be reduced. Indeed the situation may actually be worsened if operators have to talk to one tier of local government about reimbursement for the statutory minimum and another tier about reimbursement for a discretionary concession.

8.3 The issue is complicated by the existence of well-being powers for local authorities in the Local Government Act 2000 and the Local Transport Act 2008. These powers are very broadly drawn and authorities need to take their own legal advice on a case by case basis about using them, but they may have the potential to allow authorities to create travel concession schemes for their residents irrespective of what is set out in specific travel concession legislation<sup>2</sup>.

8.4 Despite this, there are number of options for changing the way 'traditional' discretionary concessions (as covered by the 1985 Transport Act) are administered.

### ***Option A: District councils retain the ability to establish discretionary travel concession schemes under the 1985 Act, as now***

8.5 Description of Proposal: Arrangements would continue as now – any local authority (shire and metropolitan districts, unitaries, PTEs, London boroughs and county councils) would be able to implement a discretionary concessionary travel scheme under s93 of the 1985 Transport Act.

8.6 Advantages: There would be no change in the pattern of travel concessions currently offered to those eligible. Local authorities would be able

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<sup>2</sup> It should be noted that such schemes would be different in nature from those implemented under the 1985 Act powers. For example, authorities would be unable to compel operators to participate, there would be no right of appeal to the Secretary of State, and no enforcement powers. Such concessions are therefore likely to look more like a contractual agreement between the operator and the authority.

to reflect their own local circumstances in tailoring their schemes. Expertise in administering concessions would be retained at the lower tier level.

8.7 Disadvantages: If there is no change to who administers the statutory minimum concession then it would make sense to make no changes to who can implement local enhancements to the minimum concession. However, if responsibility for the statutory minimum concession is moved up a tier, then retaining the ability to implement discretionary concessions at the lowest level could nullify many of the benefits of such a move.

8.8 It would make calculating how much funding to transfer between the tiers extremely difficult if only part of the responsibility for concessionary travel were moved. It would also complicate matters hugely for operators and could lead to significant confusion. It could conceivably lead to concessionaires holding two different passes and to confusion over enforcement and reimbursement.

*Question 7: Should all local authorities retain the ability to establish discretionary travel concession schemes using powers under the 1985 Transport Act as now?*

***Option B: District councils lose the ability to establish discretionary travel concessions***

8.9 Description of Proposal: Under Section 9(6)(a) of the 2007 Act are powers to simply remove non-unitary district councils or metropolitan district councils from the remit of section 93 of the TA 1985. This would mean that both shire and metropolitan districts would no longer be able to establish or administer their own discretionary travel concessions. County councils and PTEs would, however, retain these powers.

8.10 How this might work: Upper tier authorities (County councils and PTEs in this case) would inherit an existing pattern of discretionary concessions in their areas. Lower tier authorities in those areas would be unable to implement new discretionary schemes. The upper tier authorities would be able to persist with the existing pattern of concessions or rationalise it. They would be responsible for developing and implementing schemes and reimbursing operators. These authorities would also be able to introduce new discretionary concessions and these could exist at the district council level if the upper tier authority so wished.

8.11 It is entirely conceivable therefore that even if the ability to actually implement a scheme moved from lower to upper tiers, a district council could still originate and fund a proposal for a discretionary concession in its area, but ask the upper tier authority to implement it provided there was agreement over the necessary transfer of funding. However the operators would only have to deal with the upper tier authority.

8.12 Advantages: This option would make sense if lower tier authorities also lost the responsibility for the statutory minimum concession. It would enable many of the efficiency savings from such a move to be fully realised and could also result in a simpler map of discretionary concessions that could benefit operator and concessionaire alike. It could also deliver no change in the map of discretionary concessions, if that were desired, since county councils would be free to retain (and fund) existing discretionary concessions at the sub-county level if they so wished.

8.13 Disadvantages: There is a risk that moving responsibility for both the statutory and discretionary concessions away from district councils could result in the loss of some of those discretionary concessions. Although many county councils may choose to harmonise extensions to the minimum concession upwards to the highest level within the county, others could choose to harmonise down to the lowest concession currently offered.

*Question 8: Should the ability to establish discretionary travel concessions using powers under the 1985 Transport Act be limited to upper tier authorities only?*

***Option C: District councils can only establish discretionary travel concessions jointly with the relevant upper tier authority***

8.14 Description of Proposal: Section 9(6)(b) of the CBT Act allows for district councils to retain some ability to establish discretionary concessions but only if they act jointly with the relevant upper tier authority. However, because it might be impractical for districts and counties (or districts and PTEs) to act jointly in respect of all aspects of s.93 schemes, the Secretary of State has the power under Section 9(7)(a) and (b) to assign certain functions to the upper tier only – such as, for example, reimbursement or pass issuing. Therefore, districts could still have a say in what sort of discretionary concessions they wanted but would no longer be responsible for negotiating with and reimbursing operators or for issuing passes if these functions were assigned to the upper tier only.

8.15 How this might work: The most likely implementation of this proposal would see formal responsibility for reimbursement for discretionary concessions moving from lower to upper tier authorities. Lower tier authorities would still be able to implement discretionary concessions but only with the upper tier authority's agreement. In practice this would mean a single pass, a single negotiation with operators but a discussion between the upper and the lower tier authority about the cost and the funding of the concession.

8.16 Advantages: This approach might strengthen the ability of district councils to influence the pattern of discretionary concessions in their area but could still realise some of the efficiency savings from moving administration up a tier. It would formally allow for a pattern of discretionary concessions that exist at the sub-county level accurately reflecting local needs. This means that the existing map of local discretions could remain largely unchanged

8.17 Disadvantages: If funding and reimbursement both moved to the upper tier then there may be little sense in district councils retaining any interest in concessionary travel. Moreover, the idea of joint co-operation between the tiers might be difficult to implement in practice. There is a risk that any lack of agreement between the various tiers over the desired pattern of concessions could ultimately impact adversely on concessionaires.

*Question 9: Should lower tier authorities ability to establish discretionary travel concessions using powers under the 1985 Transport Act be limited to circumstances where they had to act jointly with upper tier authorities only?*

### ***Interaction between changes to responsibility for discretionary and statutory concessions***

8.18 Options 1 to 4 in Section 7 concern moving responsibility for administration of the statutory minimum concession between the different levels of Government. Options A, B and C in this section concern changes to who can implement discretionary concessions. These are two distinct activities but there is clear interaction between them and the attractiveness of changes to one area of responsibility may well depend on which option is chosen on the other. The table below summarises the implications for discretionary concessions under each of the options for the statutory minimum concession.

**INTERACTION BETWEEN POSSIBLE CHANGES TO STATUTORY MINIMUM AND DISCRETIONARY CONCESSIONS**

|   |                                      | Discretionary concessions options  |  |  |
|---|--------------------------------------|--|--|--|
|   |                                      | A<br>As now - any authority  | B<br>Upper Tier authorities only   | C<br>Upper tier must agree   |
| <b>Statutory minimum concession options</b> | <b>1</b> As now - 263 TCAs           | -  | Not rational to move discretionary powers and not statutory ones   | Not rational to change discretionary powers and not statutory ones   |
|   | <b>2</b> Upper Tier authorities only | Efficiency savings might be lost, complexity for concessionaires   | Consistent approach, but could lose ability to reflect local needs   | Could allow the continuation of existing sub-county discretions but only if county agreed (and agreement reached on funding) |
|   | <b>3</b> Central Government          | Efficiency savings might be lost, duplication of negotiation for operators                                 | Would mean discretionary concessions could only exist on an upper tier basis but still duplicates negotiations   | Efficiency savings might be lost, duplication of negotiation for operators   |
|   | <b>4</b> Regional                    | Efficiency savings might be lost, duplication of negotiation for operators, complexity for concessionaires | Could result in differing discretions at county level within a region, could lose ability to reflect local needs | Not consistent with regional approach  |

## 9 Summary and consideration of options

9.1 In considering possible changes to the administration of concessionary fares the Government wishes not only to address some of the problems of current arrangements but also to ensure that the experience of the concessionary passenger is enhanced and that the system is administered as efficiently as possible and is sustainable in the longer term.

### *The statutory minimum concession options*

9.2 As the analysis in Section 7 makes clear, a move to regional administration of concessionary fares is not a realistic option for change in time for the start of the next 3 year local government finance settlement in 2011. Although views from consultees are welcome on this option, the Government's current view is that there are really only three viable options for the administration of statutory concessionary travel.

9.3 Current arrangements have successfully delivered an ever improving statutory minimum concession since 2001, but there are clear signs that these arrangements are under strain and may not be sustainable in the longer term. This makes option 1 – retaining the current list of TCAs unattractive.

9.4 A fully centralised statutory concession (option 3) has some attractions and could generate efficiency savings. However it is inconsistent with wider policies towards devolving the delivery of services and could lead to complexity and duplication because of the current pattern of discretionary concessions.

9.5 The Government's initial view therefore is in favour of a shift of responsibility from district to county councils. Of its own such a change could realise some efficiencies, but it could also generate significant synergies because it would harmonise concessionary travel responsibilities with wider transport authority ones for the first time. It is also the option most likely to realise the Government's aspiration to increase the roll-out of smart ticketing across England. The Government welcomes the views of consultees as to whether they agree with this analysis.

### *Discretionary concessions*

9.6 As Section 8 makes clear, it is likely that the existence of well-being powers means that all local authorities (and perhaps PTEs under the Local Transport Act 2008 in certain circumstances) may retain some ability to

introduce travel concessions in their areas. That said, it is probable (and possibly preferable) that the authority with the responsibility for the statutory concession in an area would also lead on implementing discretionary concessions. The 1985 Act powers provide a more formal framework for implementing discretionary concessions than well-being powers and is therefore also likely to be the more common route for implementing such concessions.

9.7 Because of this, and because of the need to provide as simple and consistent a framework as possible for operators and concessionaires in dealing with concessionary fares, the Government's initial preference is to pursue Option B and move responsibility for discretionary concessions to upper tier authorities only. This would not preclude discretionary concessions still being implemented at the district council level. This could be introduced in one of three ways:

- At the instigation of the upper tier authority itself which would retain the ability to introduce concessions in a defined geographical area;
- At the instigation of a district council which would agree to fund the concession but have it administered by the relevant upper tier authority;
- At the instigation of a district council using well-being powers which would see it liaise directly with operators.

9.8 Again, views from consultees are welcome as to whether they agree with this analysis and the conclusion that moving both statutory and discretionary responsibilities to upper tier authorities is the right way forward. Concessionary travel is a significant policy area that already does much to improve the quality of life of millions of people. It is therefore important that any changes implemented as a result of this consultation represent the best option for the long term delivery of the policy. Government is therefore genuinely interested in the views of local authorities, operators and other stakeholders on what these changes should be.

## 10 Transferring Concessionary Travel Funding

10.1 Currently the statutory minimum concession is funded by Central Government, through a combination of formula grant (administered by Communities and Local Government) and Special Grant (administered by DfT). Discretionary concessions are funded from individual authorities' own resources. If the administrative tier of the statutory concession were to be altered, in line with the options detailed above, there could be two separate implications for local authority funding depending on whether responsibility simply moved from lower to upper tier authorities or whether it was administered centrally.

### *Removing funding from lower tier authorities*

10.2 The first step of changing responsibility for the statutory minimum concession would be to calculate how much to remove from each lower tier authority's current formula grant allocation. This is not a simple process because allocations are not separately identified for individual activities. Any change would therefore be subject to detailed consultation during 2010 as part of CLG's regular timetable for developing the wider local government finance settlement. As set out in Section 1, it is not possible to exemplify the implications of such a change in 2009 because the data to be used is not yet available. However the Government's view is that to wait until 2010 for a decision on the future administrative structure of concessionary travel would unnecessarily prolong uncertainty and could leave insufficient time to implement any changes.

10.3 This is why this consultation focuses on the principle of who should administer concessionary travel rather than the funding implications of any change. It is nevertheless possible to discuss the likely mechanisms behind any such transfer.

10.4 Removing formula grant for a service which an authority no longer provides is a two-stage process.

10.5 First, the control total for the appropriate Relative Needs Formulae is reduced to reflect the transfer of the service away from formula grant. CLG then have to decide whether transferring the service should change the distribution of that Relative Needs Formula. If the distribution of the service to be transferred is similar to the distribution of the Relative Needs Formula then there is no need to change the formula; if, on the other hand, the distribution of the service to be transferred differs from that of the appropriate Relative

Needs Formula then CLG might change the formula so that it reflects the new distribution pattern of the residual services.

10.6 Second, they have to notionally adjust the prior year's formula grant allocation so that they can compare this to the formula grant an authority will receive in the current year on a like-for-like basis for floor damping purposes. In general terms there are two possible approaches to calculating how to adjust the prior year's formula grant. The first, and CLG's normal approach to such transfers, is to transfer the funding on the basis of spend. Under this approach a total amount to be transferred is estimated, and this is then pro-rated down to the individual authority level based on each authority's share of total spending on concessionary travel. This approach has the advantage of clearly leaving no TCAs worse off after the transfer than they were before. The alternative is for the total amount being transferred to be pro-rated to each authority on the basis of some other distribution. This could be, for example, an estimate of how additional funding (such as the £350m added to formula grant in 2006/7 to fund the move from half-fare to free travel) was previously distributed.

### Special Grant

10.7 The transfer of the Special Grant funding from lower tier TCAs is a far simpler affair. The amount payable to each TCA is easily identified and this amount would simply no longer be paid to lower tier authorities and would instead be paid to upper tier authorities.

### Discretionary concessions

10.8 Any transfer of formula grant funding is complicated by the presence of discretionary enhancements, which are offered by local authorities out of their own funds. If the responsibility for administering both the statutory minimum and discretionary concessions is moved away from lower tier authorities then the task of estimating how much funding to transfer is simplified. However if the two responsibilities are split with, say, the statutory minimum responsibilities moving to the upper tier but discretionary responsibilities remaining with all tiers of local government then calculating how much funding to transfer is more complicated. This is because these two categories of spending are not separately identified by local authorities in their spending returns.

10.9 This means that if only the statutory responsibility moved away from lower tier authorities then spending on discretionary concessions would have to be estimated for every such authority in England. This is possible, but such

estimates will only ever be approximations in the absence of specific data. This could be a significant disadvantage of not transferring both sets of responsibilities.

#### *Implications for metropolitan districts and unitary authorities*

10.10 Although metropolitan districts currently have no responsibilities with respect to the statutory minimum concession, PTEs - which have the TCA responsibilities in those areas – are funded by them through a levy and formula grant funding is therefore currently directed to these districts rather than to the PTEs.

10.11 Unitary authorities, London boroughs and metropolitan districts have responsibility in their areas for both lower- and upper-tier services.

10.12 Since the same formulae are applied to all areas of the country for the same services, a consequence of this is that unitary authorities, London boroughs and metropolitan districts would effectively also have concessionary fares transferred from the district-level Environmental, Protective and Cultural Services (EPCS) Relative Needs Formula (RNF) to the county-level EPCS RNF. If exactly the same distribution were used they would see little change in funding. However a transfer of responsibility away from lower tier authorities to upper tier authorities provides an opportunity to consider the best possible distribution of funding for concessionary travel going forward. In all likelihood this will result in a changed distribution basis, although the Government will want to ensure a close match with the actual distribution of costs from concessionary travel.

#### *Allocating funding after any administrative changes*

10.13 Although a number of authorities have raised concerns about their allocation of concessionary travel funding, both via formula grant and Special Grant, the Government remains confident that the total quantity of grant is sufficient to meet the costs of the statutory concession. The bulk of the funding remains in formula grant in keeping with local government's desire for freedom and flexibility over spending decisions and the Government's wider policy to reduce the number of ring-fenced grants. It is not separately identifiable within each authority's wider grant settlement.

#### *Special Grant*

10.14 The Special Grant allocation for the three years beginning in April 2008 was at the specific request of local authorities to recognise the challenge

of allocating additional funding purely to meet the costs of the new national concession. The Government has always made clear its intention to divert this funding into the wider formula grant settlement once the impact of the new concession was clearer. It is expected that this will happen alongside any changes following from this consultation.

### Formula grant

10.15 The possible transfer of funding from lower to upper tiers, and the addition of the Special Grant funding to this amount, creates an opportunity to consider the best possible distribution of these funds (the total amount to be transferred has yet to be decided, but it is likely to be significant given that spending on total concessionary fares is over £1 billion per annum) to match the costs of the statutory minimum concession.

10.16 The Government is committed to the new burdens principle and any activity transferred to upper tier authorities will therefore be fully funded. If, after this consultation, it is decided to centralise the administration of statutory concessionary travel then there will be no need to re-allocate any funding (although the issue of how much funding to remove from each authority and how to discount for discretionary concessions will remain).

10.17 If Options 2 and B are pursued then a new distribution to TCAs would go to: county councils, unitary authorities and metropolitan districts, as well as to the 33 TCAs in London. The Government's current intention is that this funding should flow through formula grant. CLG's consultation in 2010 on the overall local government finance settlement, for the three-year period beginning April 2011, will include consideration of what the best distribution of formula grant to TCAs should be. This could include the use of new data sources (such a concessionary bus patronage) as the basis for the distribution.

*Question 10: Do you have any relevant data that could inform the cost/benefit estimates that will be used in the final Impact Assessment?*

*Question 11: Bearing in mind that there would be a separate consultation on the funding implications of any changes to the administration of concessionary fares, are there any other issues around funding that are not considered here?*

## 11 Consultation questions

11.1 Below is a summary of the consultation questions posed in this document. They have been included as a convenient structure on which consultees can prepare a response.

11.2 Alternatively, you can ignore these questions and formulate a response in your own way.

*Question 1: Are there other problems, stemming from current administrative arrangements, that are not covered by this list?*

*Question 2: Do you think that the current level of administration is the most appropriate?*

*Question 3: Do you think a system of 'higher-tier' administration would be the most appropriate?*

*Question 4: Do you think a centrally administered statutory minimum concession would be most appropriate at this time?*

*Question 5: Do you think a regional tier of administration might ultimately be most appropriate?*

*Question 6: Are there other options for administering the statutory minimum concession that are missing from this list?*

*Question 7: Should all local authorities retain the ability to establish discretionary travel concessions using powers under the 1985 Transport Act as now?*

*Question 8: Should the ability to establish discretionary travel concessions using powers under the 1985 Transport Act be limited to upper tier authorities only?*

*Question 9: Should lower tier authorities ability to establish discretionary travel concessions using powers under the 1985 Transport Act be limited to circumstances where they had to act jointly with upper tier authorities only?*

*Question 10: Do you have any relevant data that could inform the cost/benefit estimates that will be used in the final Impact Assessment?*

*Question 11: Bearing in mind that there would be a separate consultation on the funding implications of any changes to the administration of concessionary fares, are there any other issues around funding that are not considered here?*

## 12 What will happen next

12.1 A summary of responses, including next steps will be published in due course after the consultation process on [www.dft.gov.uk](http://www.dft.gov.uk); paper copies will be available on request. This will include Government's response to the issues raised in the consultation and provide details of any proposed changes along with a timetable for their implementation.

12.2 There will be a separate consultation on the funding implications of any proposed changes. An indicative timetable showing how any changes might be implemented is shown below. This assumes implementing changes in April 2011, although it is possible that the changes could be implemented earlier if there was sufficient support for such an approach. The table below is therefore purely indicative and is provided for information purposes only.

| Date                 | Policy - DfT   | Funding - CLG   |
|----------------------|--|---|
| March 2009           |  | Preliminary paper on possible impact of any changes discussed at Settlement working group (SWG) |
| April 2009           | Consultation on principle of who should administer concessionary travel is launched  |   |
| July 2009            | Consultation closes  |   |
| Summer / Autumn 2009 | Summary of consultation responses published<br><br>Decision in principle on how the concession should be administered going forward<br><br>Work starts on secondary legislation to implement any changes (if required) | On-going preliminary discussions with SWG<br><br>↓  |
| Jan – May 2010       |  | Detailed discussions on implications of transfer begin at SWG                                   |
| July 2010            |  | Formal consultation paper on local government finance settlement published                      |
| Nov 2010             |  | Draft settlement published  |
| Jan 2011             |  | Settlement debated by Parliament  |
| April 2011           | Secondary Legislation comes into force   | Start of next 3 year settlement period  |

## **13 Impact Assessment**

13.1 The draft Impact Assessment can be found at Annex F. When responding to the consultation please comment on the analysis of costs and benefits, giving supporting evidence wherever possible. Please also suggest any alternative methods for reaching the objective and highlight any possible unintended consequences of the policy, and practical enforcement or implementation issues.

## 14 The Consultation Criteria

14.1 The consultation is being conducted according to the principles of the Government's Code of Practice on Consultation.

14.2 The code of practice sets out the following criteria:

- Consult widely throughout the process, allowing a minimum of 12 weeks for written consultation at least once during the development of the policy.
- Be clear about what your proposals are, who may be affected, what questions are being asked and the time-scale for responses.
- Ensure that your consultation is clear, concise and widely accessible.
- Give feedback regarding the responses received and how the consultation process influenced the policy.
- Monitor your Department's effectiveness at consultation, including through the use of a designated consultation co-ordinator.
- Ensure your consultation follows better regulation best practice, including carrying out a Regulatory Impact Assessment if appropriate.

14.3 A full version of the code of practice is available on the Cabinet Office web-site at:

<http://www.cabinet-office.gov.uk/regulation/consultation/code.asp>

14.4 If you consider that this consultation does not comply with the criteria or have comments about the consultation process please contact:

Andrew D Price  
Consultation Co-ordinator  
Department for Transport  
Zone 9/9 Southside  
105 Victoria Street  
London, SW1E 6DT  
Email: [consultation@dft.gsi.gov.uk](mailto:consultation@dft.gsi.gov.uk)

## 15 List of Those Consulted

Age Concern

All 263 English TCAs outside London

All Government Office Regions

Arriva

Association for Transport Coordinating Officers (ATCO)

BGOP Better Government for Older People

Bus Users UK

Campaign for Better Transport (formerly Transport 2000)

Community Transport Association

Concessionary Fares Working Group Members

Confederation of Passenger Transport (CPT)

Council of the Isles of Scilly

Deaf Blind UK

Disability Charities Consortium (DCC)

Disability Rights Commission (DRCC)

Disabled Persons Transport Advisory Committee (DPTAC)

English county councils

English metropolitan boroughs

Epilepsy Action

First Group

Foundation for People with Learning Disabilities

Go Ahead

Help the Aged

Joint Committee on the Mobility of Blind and Partially-Sighted People (JCMBPS)

Joint Committee on the Mobility of Disabled People (JCMD)

Local Government Association (LGA)

London Boroughs and the Common Council of the City of London

London Councils

London Travel Watch

MCL Consultants

Mind

National Federation of the Blind UK

National Pensioners Convention

Northern Ireland Assembly

Passenger Focus

Passenger Transport Executive Group (PTEG)

Royal National Institute for the Blind (RNIB)

Royal National Institute for the Deaf

Scottish Government

Sense

Stagecoach

The Guide Dogs for the Blind Association

Transport 2000

Transport for London

Transport Scotland

National Express Group

Welsh Assembly Government

## **Annex A – Summary of powers to change the administration of concessionary travel**

### **The Concessionary Bus Travel Act 2007 (“the 2007 Act”)**

The powers to centralise administration of the mandatory national concession are contained in sections 9(1)(a) and (b) of the 2007 Act, with ancillary powers at section 9(3). These ancillary powers would be the subject of further consultation if centralisation is the favoured response to this consultation.

The powers to redirect both the obligation to reimburse and the functions of administering the mandatory concession from lower tier to upper tier authorities are contained in sections 9(2)(a) and (b) of the CBTA 2007.

If all responsibilities for the mandatory concession are redirected, then powers to make changes to the administration of discretionary travel schemes are engaged under sections 9(6) and 9(7).

The relevant subsections of section 9 of the 2007 Act are reproduced here for ease of reference:

#### **Section 9**

(1) The Secretary of State may by order amend Part 2 of the 2000 Act for or in connection with securing that-

(a) the obligation of travel concession authorities in England to reimburse operators for providing concessions under section 145A(1) of that Act is instead imposed on the Secretary of State;

(b) the functions of travel concession authorities in England under sections 145A and 148 of that Act are instead imposed on the Secretary of State.

(2) The Secretary of State may by order amend Part 2 of the 2000 Act for or in connection with securing that—

(a) the obligation to reimburse operators for providing concessions under section 145A(1) of that Act, so far as imposed on a non-unitary district council, is instead imposed on the county council for the area in which the district is situated;

(b) the functions of a non-unitary district council under sections 145A and 148 of that Act are instead imposed on the county council for the area in which the district is situated.

(3) The provision that may be made by an order under subsection (1)(a) includes in particular provision—

(a) enabling the Secretary of State to determine (rather than agree) the amounts of reimbursement to be paid to individual operators, or to any class of operators;

(b) altering the provisions about appeals by operators in connection with reimbursement (for example, by altering who is to hear the appeals, the functions of the person or body hearing the appeals or the circumstances in which appeals may be brought);

(c) for establishing a body to hear the appeals;

(d) imposing requirements as to consultation;

(e) repealing section 145A(9) to (11) of the 2000 Act;

(f) conferring on the Secretary of State power to make regulations—

(i) for any purpose corresponding or similar to any purpose for which regulations may be made by the Secretary of State under sections 149(3) and 150(6) and (7) of the 2000 Act (as those provisions have effect immediately before the coming into force of this section);

(ii) about any matter ancillary to the reimbursement of, and appeals by, operators (for example, how to claim reimbursement).

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(6) If the Secretary of State makes an order under subsection (1)(a) or (2)(a), he may also by order amend the Transport Act 1985 (c 67) for or in connection with securing that—

(a) non-unitary district councils or metropolitan district councils in England cease to be local authorities for the purposes of section 93 of that Act; or

(b) a non-unitary district council or a metropolitan district council in England may not establish a travel concession scheme under that section unless they do so jointly with the county council or *Passenger Transport Authority* [Integrated Transport Authority] for the area in which the district is situated (whether or not the scheme is also established jointly with other local authorities).

(7) An order under subsection (6)(b) may include provision for or in connection with securing that—

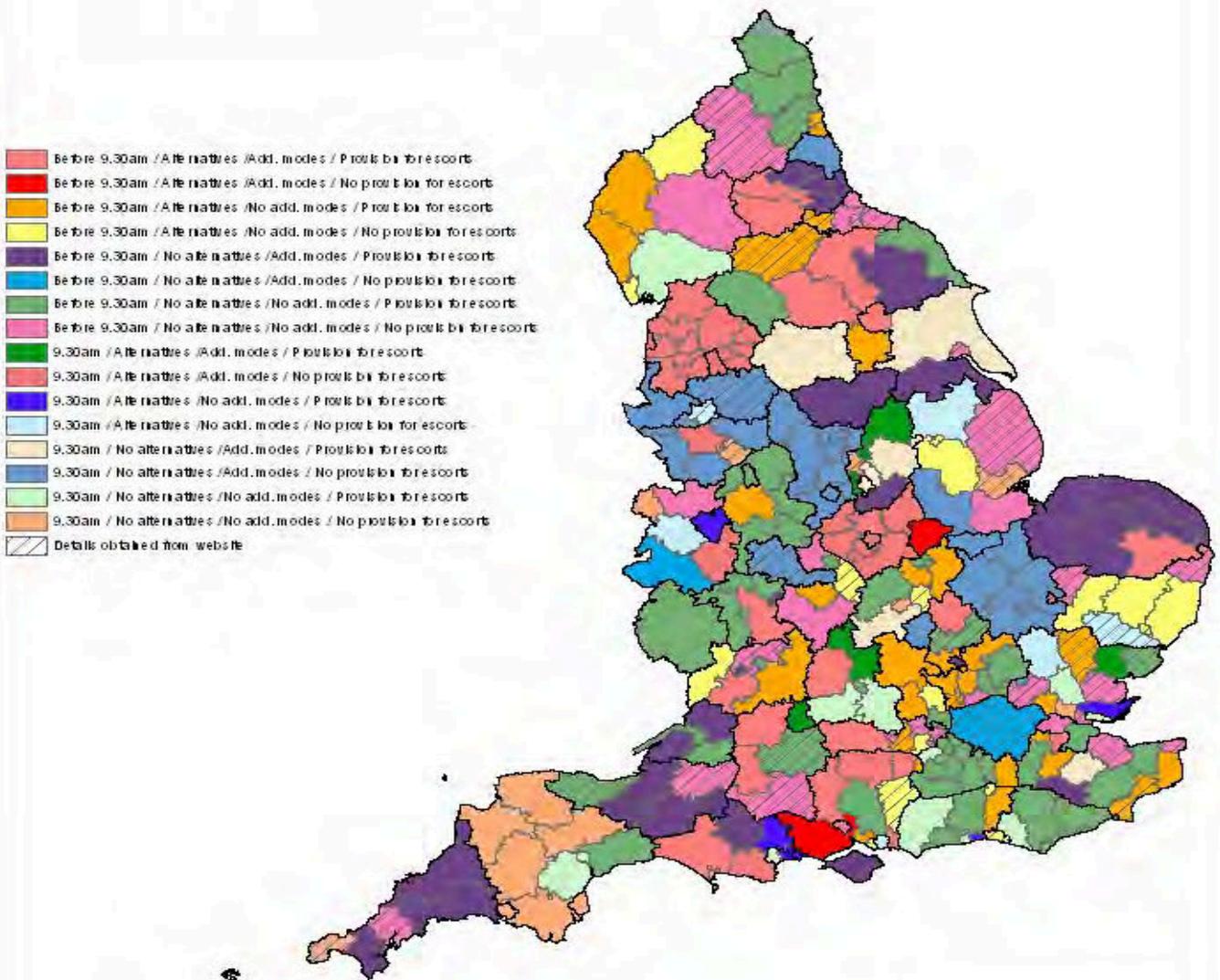
(a) any specified function that a non-unitary district council establishing such a scheme would, but for this paragraph, have had as an authority responsible for administration of the scheme is instead to be exercised by the county council concerned;

(b) any specified function that a metropolitan district council establishing such a scheme would, but for this paragraph, have had as an authority responsible for administration of the scheme is instead to be exercised by the Passenger Transport Executive for the area of the *Passenger Transport Authority* [Integrated Transport Authority] concerned.

(8) In this section “non-unitary district council” means a council of a non-metropolitan district in England comprised in an area for which there is a county council.

## Annex B – Indicative map of discretionary concessions

### Discretionary concessions in England at 30 June 2008



Source:  
DfT Survey of Concessible Fares 2008;  
Local Authority Websites  
Statistics Travel Division

## Annex C – Indicative list of current scheme areas

### All Schemes

- 1 Bath & N E Somerset UA, Bristol UA, South Gloucestershire UA & North Somerset UA
- 2 Bedford
- 3 Bournemouth UA & Poole UA
- 4 Bracknell Forest UA
- 5 Bridgnorth
- 6 Buckinghamshire Countywide
- 7 Cambridgeshire Countywide & Peterborough UA
- 8 Cherwell
- 9 Cheshire Countywide inc Halton UA & Warrington UA
- 10 Christchurch
- 11 Cornwall Countywide & Isles of Scilly UA
- 12 County Durham
- 13 Cumbria Countywide
- 14 Darlington UA
- 15 Derbyshire Countywide inc Derby City UA
- 16 Devon Countywide
- 17 East & West Sussex Countywide inc Brighton & Hove UA
- 18 East Devon
- 19 East Dorset
- 20 East Riding of Yorkshire UA
- 21 Essex Countywide inc Southend-on-Sea UA
- 22 Fareham
- 23 Gloucestershire Countywide
- 24 Greater Manchester PTE
- 25 Hampshire Countywide
- 26 Hartlepool UA, Redcar & Cleveland UA, Middlesbrough UA & Stockton-on-Tees UA
- 27 Herefordshire
- 28 Hertfordshire Countywide
- 29 Isle of Wight UA
- 30 Kent Countywide inc Medway UA
- 31 Kingston Upon Hull UA
- 32 Lancashire Countywide inc Blackburn with Darwen UA & Blackpool UA
- 33 Leicestershire Countywide inc Leicester City UA
- 34 Lincolnshire Countywide
- 35 London
- 36 Luton UA
- 37 Merseyside PTE
- 38 Mid Bedfordshire & South Bedfordshire
- 39 Milton Keynes UA

- 40 Norfolk Countywide
- 41 North Dorset, Purbeck, West Dorset & Weymouth and Portland
- 42 North East Lincs UA
- 43 North Lincolnshire UA
- 44 North Shropshire
- 45 North Yorkshire Countywide inc York UA
- 46 Northamptonshire Countywide
- 47 Northumberland Countywide
- 48 Nottinghamshire Countywide inc Nottingham City UA
- 49 Oswestry
- 50 Oxford
- 51 Plymouth UA
- 52 Portsmouth UA
- 53 Reading UA
- 54 Rutland UA
- 55 Shrewsbury & Atcham
- 56 Slough UA
- 57 Somerset Countywide
- 58 South Oxfordshire
- 59 South Shropshire
- 60 South Yorkshire PTE
- 61 Southampton UA
- 62 Staffordshire Countywide inc Stoke-on-Trent UA
- 63 Suffolk Countywide
- 64 Surrey Countywide
- 65 Telford & Wrekin UA
- 66 Thurrock UA
- 67 Torbay UA
- 68 Tyne & Wear PTE
- 69 Vale Of White Horse
- 70 Warwickshire Countywide
- 71 West Berkshire UA
- 72 West Midlands PTE
- 73 West Oxfordshire
- 74 West Yorkshire PTE
- 75 Wiltshire Countywide inc Swindon UA
- 76 Windsor & Maidenhead UA
- 77 Wokingham UA
- 78 Worcestershire Countywide

## Annex D – List of current TCAs

### Pre-April 1st 2009

#### PTEs and London

All London (33 TCAs)  
Greater Manchester  
Merseyside  
South Yorkshire  
Tyne And Wear  
West Midlands  
West Yorkshire

Total PTE TCAs

39

#### Unitaries

Bath & North East Somerset

Blackburn with Darwen  
Blackpool  
Bournemouth  
Bracknell Forest  
Brighton & Hove  
Bristol

Darlington  
Derby

East Riding of Yorkshire  
Halton  
Hartlepool  
Herefordshire  
Isle of Wight Council  
Isles of Scilly  
Kingston upon Hull  
Leicester  
Luton  
Medway  
Middlesbrough  
Milton Keynes  
North East Lincolnshire  
North Lincolnshire  
North Somerset

### Post-April 1st 2009

#### PTEs and London

All London (33 TCAs)  
Greater Manchester  
Merseyside  
South Yorkshire  
Tyne And Wear  
West Midlands  
West Yorkshire

39

#### Unitaries

Bath & North East Somerset

**Bedford**  
Blackburn with Darwen  
Blackpool  
Bournemouth  
Bracknell Forest  
Brighton & Hove  
Bristol  
**Central Bedfordshire**  
**Cheshire East**  
**Cheshire West and Chester**  
**Cornwall**  
Darlington  
Derby  
**Durham**  
East Riding of Yorkshire  
Halton  
Hartlepool  
Herefordshire  
Isle of Wight Council  
Isles of Scilly  
Kingston upon Hull  
Leicester  
Luton  
Medway  
Middlesbrough  
Milton Keynes  
North East Lincolnshire  
North Lincolnshire  
North Somerset

**Pre-April 1st 2009**

Nottingham  
 Peterborough  
 Plymouth  
 Poole  
 Portsmouth  
 Reading  
 Redcar and Cleveland  
 Rutland  
  
 Slough  
 South Gloucestershire  
 Southampton  
 Southend-on-Sea  
 Stockton-on-Tees  
 Stoke-on-Trent  
 Swindon  
 Telford and the Wrekin  
 Thurrock  
 Torbay  
 Warrington  
 West Berkshire  
 Windsor and Maidenhead  
  
 Wokingham  
 York

Total Unitary TCAs

47

**Shire Districts**

Adur  
 Allerdale  
 Alnwick  
 Amber Valley  
 Arun  
 Ashfield  
 Ashford  
 Aylesbury Vale  
 Babergh  
 Barrow-in-Furness  
 Basildon  
 Basingstoke and Deane  
 Bassetlaw  
 Bedford  
 Berwick-upon-Tweed  
 Blaby

**Post-April 1st 2009****Northumberland**

Nottingham  
 Peterborough  
 Plymouth  
 Poole  
 Portsmouth  
 Reading  
 Redcar and Cleveland  
 Rutland  
**Shropshire**  
 Slough  
 South Gloucestershire  
 Southampton  
 Southend-on-Sea  
 Stockton-on-Tees  
 Stoke-on-Trent  
 Swindon  
 Telford and the Wrekin  
 Thurrock  
 Torbay  
 Warrington  
 West Berkshire  
 Windsor and Maidenhead  
**Wiltshire**  
 Wokingham  
 York

56

**Shire Districts**

Adur  
 Allerdale  
 Alnwick  
 Amber Valley  
 Arun  
 Ashfield  
 Ashford  
 Aylesbury Vale  
 Babergh  
 Barrow-in-Furness  
 Basildon  
 Basingstoke and Deane  
 Bassetlaw  
 Bedford  
 Berwick-upon-Tweed  
 Blaby

**Pre-April 1st 2009**

Blyth Valley  
 Bolsover  
 Boston  
 Braintree  
 Breckland  
 Brentwood  
 Bridgnorth  
 Broadland  
 Bromsgrove  
 Broxbourne  
 Broxtowe  
 Burnley  
 Cambridge  
 Cannock Chase  
 Canterbury  
 Caradon  
 Carlisle  
 Carrick  
 Castle Morpeth  
 Castle Point  
 Charnwood  
 Chelmsford  
 Cheltenham  
 Cherwell  
 Chester  
 Chesterfield  
 Chester-le-Street  
 Chichester  
 Chiltern  
 Chorley  
 Christchurch  
 Colchester  
 Congleton  
 Copeland  
 Corby  
 Cotswold  
 Craven  
 Crawley  
 Crewe and Nantwich  
 Dacorum  
 Dartford  
 Daventry  
 Derbyshire Dales  
 Derwentside  
 Dover  
 Durham  
 Easington  
 East Cambridgeshire  
 East Devon

**Post-April 1st 2009**

~~Blyth Valley~~  
 Bolsover  
 Boston  
 Braintree  
 Breckland  
 Brentwood  
~~Bridgnorth~~  
 Broadland  
 Bromsgrove  
 Broxbourne  
 Broxtowe  
 Burnley  
 Cambridge  
 Cannock Chase  
 Canterbury  
~~Caradon~~  
 Carlisle  
~~Carrick~~  
~~Castle Morpeth~~  
 Castle Point  
 Charnwood  
 Chelmsford  
 Cheltenham  
 Cherwell  
~~Chester~~  
 Chesterfield  
~~Chester-le-Street~~  
 Chichester  
 Chiltern  
 Chorley  
 Christchurch  
 Colchester  
~~Congleton~~  
 Copeland  
 Corby  
 Cotswold  
 Craven  
 Crawley  
~~Crewe and Nantwich~~  
 Dacorum  
 Dartford  
 Daventry  
 Derbyshire Dales  
~~Derwentside~~  
 Dover  
~~Durham~~  
~~Easington~~  
 East Cambridgeshire  
 East Devon

**Pre-April 1st 2009**

East Dorset  
 East Hampshire  
 East Hertfordshire  
 East Lindsey  
 East Northamptonshire  
 East Staffordshire  
 Eastbourne  
 Eastleigh  
 Eden  
 Ellesmere Port and Neston  
 Elmbridge  
 Epping Forest  
 Epsom and Ewell  
 Erewash  
 Exeter  
 Fareham  
 Fenland  
 Forest Heath  
 Forest of Dean  
 Fylde  
 Gedling  
 Gloucester  
 Gosport  
 Gravesham  
 Great Yarmouth  
 Guildford  
 Hambleton  
 Harborough  
 Harlow  
 Harrogate  
 Hart  
 Hastings  
 Havant  
 Hertsmere  
 High Peak  
 Hinckley and Bosworth  
 Horsham  
 Huntingdonshire  
 Hyndburn  
 Ipswich  
 Kennet  
 Kerrier  
 Kettering  
 Kings Lynn and West Norfolk  
 Lancaster  
 Lewes  
 Lichfield  
 Lincoln  
 Macclesfield

**Post-April 1st 2009**

East Dorset  
 East Hampshire  
 East Hertfordshire  
 East Lindsey  
 East Northamptonshire  
 East Staffordshire  
 Eastbourne  
 Eastleigh  
 Eden  
~~Ellesmere Port and Neston~~  
 Elmbridge  
 Epping Forest  
 Epsom and Ewell  
 Erewash  
 Exeter  
 Fareham  
 Fenland  
 Forest Heath  
 Forest of Dean  
 Fylde  
 Gedling  
 Gloucester  
 Gosport  
 Gravesham  
 Great Yarmouth  
 Guildford  
 Hambleton  
 Harborough  
 Harlow  
 Harrogate  
 Hart  
 Hastings  
 Havant  
 Hertsmere  
 High Peak  
 Hinckley and Bosworth  
 Horsham  
 Huntingdonshire  
 Hyndburn  
 Ipswich  
~~Kennet~~  
~~Kerrier~~  
 Kettering  
 Kings Lynn and West Norfolk  
 Lancaster  
 Lewes  
 Lichfield  
 Lincoln  
~~Macclesfield~~

**Pre-April 1st 2009**

Maidstone  
Maldon  
Malvern Hills  
Mansfield  
Melton  
Mendip  
Mid Bedfordshire  
Mid Devon  
Mid Suffolk  
Mid Sussex  
Mole Valley  
New Forest  
Newark and Sherwood  
Newcastle-under-Lyme  
North Cornwall  
North Devon  
North Dorset  
North East Derbyshire  
North Hertfordshire  
North Kesteven  
North Norfolk  
North Shropshire  
North Warwickshire  
North West Leicestershire  
North Wiltshire  
Northampton  
Norwich  
Nuneaton and Bedworth  
Oadby and Wigston  
Oswestry  
Oxford  
Pendle  
Penwith  
Preston  
Purbeck  
Redditch  
Reigate and Banstead  
Restormel  
Ribble Valley  
Richmondshire  
Rochford  
Rossendale  
Rother  
Rugby  
Runnymede  
Rushcliffe  
Rushmoor  
Ryedale  
Salisbury

**Post-April 1st 2009**

Maidstone  
Maldon  
Malvern Hills  
Mansfield  
Melton  
Mendip  
~~Mid Bedfordshire~~  
Mid Devon  
Mid Suffolk  
Mid Sussex  
Mole Valley  
New Forest  
Newark and Sherwood  
Newcastle-under-Lyme  
~~North Cornwall~~  
North Devon  
North Dorset  
North East Derbyshire  
North Hertfordshire  
North Kesteven  
North Norfolk  
~~North Shropshire~~  
North Warwickshire  
North West Leicestershire  
~~North Wiltshire~~  
Northampton  
Norwich  
Nuneaton and Bedworth  
Oadby and Wigston  
~~Oswestry~~  
Oxford  
Pendle  
~~Penwith~~  
Preston  
Purbeck  
Redditch  
Reigate and Banstead  
~~Restormel~~  
Ribble Valley  
Richmondshire  
Rochford  
Rossendale  
Rother  
Rugby  
Runnymede  
Rushcliffe  
Rushmoor  
Ryedale  
~~Salisbury~~

**Pre-April 1st 2009**

Scarborough  
 Sedgefield  
 Sedgemoor  
 Selby  
 Sevenoaks  
 Shepway  
 Shrewsbury and Atcham  
 South Bedfordshire  
 South Bucks  
 South Cambridgeshire  
 South Derbyshire  
 South Hams  
 South Holland  
 South Kesteven  
 South Lakeland  
 South Norfolk  
 South Northamptonshire  
 South Oxfordshire  
 South Ribble  
 South Shropshire  
 South Somerset  
 South Staffordshire  
 Spelthorne  
 St Albans  
 St Edmundsbury  
 Stafford  
 Staffordshire Moorlands  
 Stevenage  
 Stratford-on-Avon  
 Stroud  
 Suffolk Coastal  
 Surrey Heath  
 Swale  
 Tamworth  
 Tandridge  
 Taunton Deane  
 Teesdale  
 Teignbridge  
 Tendring  
 Test Valley  
 Tewkesbury  
 Thanet  
 Three Rivers  
 Tonbridge and Malling  
 Torridge  
 Tunbridge Wells  
 Tynedale  
 Uttlesford  
 Vale of White Horse

**Post-April 1st 2009**

Scarborough  
~~Sedgefield~~  
 Sedgemoor  
 Selby  
 Sevenoaks  
 Shepway  
~~Shrewsbury and Atcham~~  
~~South Bedfordshire~~  
 South Bucks  
 South Cambridgeshire  
 South Derbyshire  
 South Hams  
 South Holland  
 South Kesteven  
 South Lakeland  
 South Norfolk  
 South Northamptonshire  
 South Oxfordshire  
 South Ribble  
~~South Shropshire~~  
 South Somerset  
 South Staffordshire  
 Spelthorne  
 St Albans  
 St Edmundsbury  
 Stafford  
 Staffordshire Moorlands  
 Stevenage  
 Stratford-on-Avon  
 Stroud  
 Suffolk Coastal  
 Surrey Heath  
 Swale  
 Tamworth  
 Tandridge  
 Taunton Deane  
~~Teesdale~~  
 Teignbridge  
 Tendring  
 Test Valley  
 Tewkesbury  
 Thanet  
 Three Rivers  
 Tonbridge and Malling  
 Torridge  
 Tunbridge Wells  
~~Tynedale~~  
 Uttlesford  
 Vale of White Horse

**Pre-April 1st 2009**

Vale Royal  
 Wansbeck  
 Warwick  
 Watford  
 Waveney  
 Waverley  
 Wealden  
 Wear Valley  
 Wellingborough  
 Welwyn Hatfield  
 West Devon  
 West Dorset  
 West Lancashire  
 West Lindsey  
 West Oxfordshire  
 West Somerset  
 West Wiltshire  
 Weymouth and Portland  
 Winchester  
 Woking  
 Worcester  
 Worthing  
 Wychavon  
 Wycombe  
 Wyre  
 Wyre Forest

**Post-April 1st 2009**

~~Vale Royal~~  
~~Wansbeck~~  
 Warwick  
 Watford  
 Waveney  
 Waverley  
 Wealden  
~~Wear Valley~~  
 Wellingborough  
 Welwyn Hatfield  
 West Devon  
 West Dorset  
 West Lancashire  
 West Lindsey  
 West Oxfordshire  
 West Somerset  
~~West Wiltshire~~  
 Weymouth and Portland  
 Winchester  
 Woking  
 Worcester  
 Worthing  
 Wychavon  
 Wycombe  
 Wyre  
 Wyre Forest

Total Shire District TCAs

238

201

**Total TCAs**

**324**

**296**

## **Annex E – List of possible TCAs under option 2**

### **PTEs and London**

All London (33 TCAs)  
Greater Manchester  
Merseyside  
South Yorkshire  
Tyne And Wear  
West Midlands  
West Yorkshire

Total PTE TCAs 39

### **Unitaries**

Bath & North East Somerset  
Bedford  
Blackburn with Darwen  
Blackpool  
Bournemouth  
Bracknell Forest  
Brighton & Hove  
Bristol  
**Central Bedfordshire**  
**Cheshire East**  
**Cheshire West and Chester**  
**Cornwall**  
Darlington  
Derby  
**Durham**  
East Riding of Yorkshire  
Halton  
Hartlepool  
Herefordshire  
Isle of Wight Council  
Isles of Scilly  
Kingston upon Hull  
Leicester  
Luton  
Medway  
Middlesbrough  
Milton Keynes  
North East Lincolnshire  
North Lincolnshire  
North Somerset  
**Northumberland**  
Nottingham

Peterborough  
Plymouth  
Poole  
Portsmouth  
Reading  
Redcar and Cleveland  
Rutland  
**Shropshire**  
Slough  
South Gloucestershire  
Southampton  
Southend-on-Sea  
Stockton-on-Tees  
Stoke-on-Trent  
Swindon  
Telford and the Wrekin  
Thurrock  
Torbay  
Warrington  
West Berkshire  
Windsor and Maidenhead  
**Wiltshire**  
Wokingham  
York

Total Unitary TCAs 56

**Counties**

Bedfordshire  
Buckinghamshire  
Cambridgeshire  
Cheshire  
Cornwall  
Cumbria  
Derbyshire  
Devon  
Dorset  
Durham  
East Sussex  
Essex  
Kent  
Gloucestershire  
Hampshire  
Hertfordshire  
Lancashire  
Leicestershire  
Lincolnshire  
Norfolk

Northamptonshire  
Northumberland  
Nottinghamshire  
Oxfordshire  
Somerset  
Shropshire  
Staffordshire  
Suffolk  
Surrey  
Warwickshire  
West Sussex  
Wiltshire  
Worcestershire

|                   |            |
|-------------------|------------|
| Total County TCAs | 33         |
| <b>Total TCAs</b> | <b>127</b> |

## Summary: Intervention & Options

|  |  |                            |
|--|--|----------------------------|
| <b>Department /Agency:</b><br>Department for Transport   | <b>Title:</b><br>Impact Assessment of Administrative Reform of the National Bus Concession |                            |
| <b>Stage:</b> Consultation   | <b>Version:</b> 2.1  | <b>Date:</b> 11 March 2009 |
| <b>Related Publications:</b> Administrative Reform of the National Bus Concession - Consultation Paper |  |                            |

**Available to view or download at:**

<http://www.dft.gov.uk/pgr/regional/buses/concessionary/>

**Contact for enquiries:** Oliver Chadwick

**Telephone:** 020 7944 2293

**What is the problem under consideration? Why is government intervention necessary?**

The English national bus concession is a valued policy that helps to deliver the Government's wider goals on social inclusion. However, some parties have expressed concern at the current administrative arrangements. Problems that have been identified include the large number of negotiations currently required, a possible lack of capacity in some TCAs and the difficulty of accurately funding 263 authorities. The Department believes that by changing how the concession is administered these and other problems can be mitigated whilst also achieving efficiency savings and other wider benefits.

**What are the policy objectives and the intended effects?**

To reduce the administrative burden of concessionary travel on bus operators and local authorities, to ensure that the concession is more effectively administered, and to put in place administrative arrangements that are more sustainable in the longer term. In addition, positive benefits could include: reduced complexity for operators and TCAs; improved service provision for concessionaires; synergies with wider transport planning; and better opportunities for the roll out of smart ticketing.

**What policy options have been considered? Please justify any preferred option.**

- 1 No change to the current arrangements.
- 2 Administration of statutory concession by 'higher-tier' authorities (with 'upper-tier' discretionary enhancements).
- 3 Administration of statutory concession by DfT or one of its agencies (with 'upper-tier' discretionary enhancements).

Other Options (not included in this impact assessment): Administration on a regional basis. Preservation of discretionary enhancements at the lower tier. Central Administration which removes discretionary enhancements.

Option 2 is preferred due to opportunities for synergies

**When will the policy be reviewed to establish the actual costs and benefits and the achievement of the desired effects? 3 years after implementation.**

**Ministerial Sign-off** For consultation stage Impact Assessments:

*I have read the Impact Assessment and I am satisfied that, given the available evidence, it represents a reasonable view of the likely costs, benefits and impact of the leading options.*

Signed by the responsible Minister:

.....Date:

## Summary: Analysis & Evidence

|                         |   |
|-------------------------|---|
| <b>Policy Option: 2</b> | <b>Description: Administration of statutory concession is moved to 'higher-tier' authorities with discretionary enhancements at an 'upper-tier level' (option 2b from consultation paper)</b> |
|-------------------------|---|

|  |   |   |
|--|---|---|
| <b>COSTS</b>   | <b>ANNUAL COSTS</b>                               | Description and scale of <b>key monetised costs</b> by 'main affected groups' Costs to 'higher-tier' local authorities, who will now administer the scheme, of £1.00 million per year. These should be more than outweighed by the savings to 'lower-tier' schemes. |
|  | <b>One-off (Transition)</b> <b>Yrs</b>            |   |
|  | £   |   |
|  | <b>Average Annual Cost</b><br>(excluding one-off) |   |
|  | <b>£ 1.0 m</b>                                    | <b>Total Cost (PV)</b> <b>£ 8 million</b>   |
| <p><b>Other key non-monetised costs</b> by 'main affected groups'</p> <p>Start up costs to 'higher-tier' local authorities that do not currently run schemes. Transition costs to operators as they get used to the new system. Potential cost to concessionaires from the removal of 'lower-tier' discretionary enhancements.</p> |   |   |

|   |  |   |
|---|--|---|
| <b>BENEFITS</b>   | <b>ANNUAL BENEFITS</b>                               | Description and scale of <b>key monetised benefits</b> by 'main affected groups' Savings to 'lower-tier' authorities, who will no longer administer the concession, of £3.42m per year.<br><br>Savings to operators who will have to participate in fewer schemes of £0.86m per year. |
|   | <b>One-off</b> <b>Yrs</b>                            |   |
|   | £  |   |
|   | <b>Average Annual Benefit</b><br>(excluding one-off) |   |
|   | <b>£ 4.3m</b>  | <b>Total Benefit (PV)</b> <b>£ 36 million</b>   |
| <p><b>Other key non-monetised benefits</b> by 'main affected groups': Aligns TCA and Transport Authority responsibilities, offering potential of 'joined up' local transport planning; improved TCA capacity should lead to greater reimbursement accuracy; potential for more accurate allocation of funding will provide improved stability to the finances of local authorities.</p> |  |   |

### Key Assumptions/Sensitivities/Risks

This assumes no separate provision of discretionary enhancements at the lower tier level.

|                         |                         |                                     |  |
|-------------------------|-------------------------|-------------------------------------|--|
| Price Base<br>Year 2008 | Time Period<br>Years 10 | <b>Net Benefit Range (NPV)</b><br>£ | <b>NET BENEFIT (NPV Best estimate)</b><br>£ 28 million |
|-------------------------|-------------------------|-------------------------------------|--|

|   |       |            |                   |
|---|-------|------------|-------------------|
| What is the geographic coverage of the policy/option?                 |       | England    |                   |
| On what date will the policy be implemented?                          |       | April 2011 |                   |
| Which organisation(s) will enforce the policy?                        |       | TCAs       |                   |
| What is the total annual cost of enforcement for these organisations? |       | £ N/A      |                   |
| Does enforcement comply with Hampton principles?                      |       | N/A        |                   |
| Will implementation go beyond minimum EU requirements?                |       | N/A        |                   |
| What is the value of the proposed offsetting measure per year?        |       | £ N/A      |                   |
| What is the value of changes in greenhouse gas emissions?             |       | £ N/A      |                   |
| Will the proposal have a significant impact on competition?           |       | No         |                   |
| Annual cost (£-£) per organisation<br>(excluding one-off)             | Micro | Small      | Medium      Large |
| Are any of these organisations exempt?                                | No    | No         | N/A      N/A      |

|   |                    |                       |     |
|---|--------------------|-----------------------|-----|
| <b>Impact on Admin Burdens Baseline</b> (2005 Prices) |                    | (Increase - Decrease) |     |
| Increase of    £ -                                    | Decrease of    £ - | <b>Net Impact</b>     | £ - |

Key:      Annual costs and benefits: Constant Prices      (Net) Present Value

## Summary: Analysis & Evidence

Policy Option: 3

Description: Statutory concession is administered centrally by DfT or one of its agencies with discretionary enhancements at 'upper-tier' level only (Option 3b from consultation paper)

|  |   |            |   |
|--|---|------------|---|
| <b>COSTS</b>   | <b>ANNUAL COSTS</b>                               |            | Description and scale of <b>key monetised costs</b> by 'main affected groups' New costs to the Department of administering the statutory concession centrally (£6.3 m per year). New costs to some 'upper-tier' authorities from administering discretionary enhancements (£0.40m per year). Additional costs from operators administering and negotiating separate discretionary and statutory schemes (£1.3m per year). |
|  | <b>One-off</b> (Transition)                       | <b>Yrs</b> |   |
|  | £   |            |   |
|  | <b>Average Annual Cost</b><br>(excluding one-off) |            |   |
|  | £ 8.0m  |            | <b>Total Cost (PV)</b> £ 67 million   |
| Other <b>key non-monetised costs</b> by 'main affected groups': Removal of discretionary concessions; loss of appropriate local knowledge from administration of the concession; less opportunity for synergies in transport policy for those authorities that already administer their concession at the same tier as their transport planning. Start up costs to Central Government. |   |            |   |

|   |  |            |  |
|---|--|------------|--|
| <b>BENEFITS</b>   | <b>ANNUAL BENEFITS</b>                               |            | Description and scale of <b>key monetised benefits</b> by 'main affected groups' Savings to 'lower tier authorities who will no longer have to implement any concession (£3.42m per year) Savings to other authorities who will no longer implement the discretionary concession (£7.20m per year) |
|   | <b>One-off</b>                                       | <b>Yrs</b> |  |
|   | £  |            |  |
|   | <b>Average Annual Benefit</b><br>(excluding one-off) |            |  |
|   | £ 10.6m  |            | <b>Total Benefit (PV)</b> £ 88million  |
| Other <b>key non-monetised benefits</b> by 'main affected groups' |  |            |  |

### Key Assumptions/Sensitivities/Risks

It is not known in practice how a central body would administer the concession. Assumptions, based on our understanding of how such a body would operate are set out in the evidence base.

|                         |                         |                                     |  |
|-------------------------|-------------------------|-------------------------------------|--|
| Price Base<br>Year 2008 | Time Period<br>Years 10 | <b>Net Benefit Range</b> (NPV)<br>£ | <b>NET BENEFIT</b> (NPV Best estimate)<br>£ 21 million |
|-------------------------|-------------------------|-------------------------------------|--|

|   |       |            |                   |
|---|-------|------------|-------------------|
| What is the geographic coverage of the policy/option?                 |       | England    |                   |
| On what date will the policy be implemented?                          |       | April 2011 |                   |
| Which organisation(s) will enforce the policy?                        |       | DfT        |                   |
| What is the total annual cost of enforcement for these organisations? |       | £ N/A      |                   |
| Does enforcement comply with Hampton principles?                      |       | N/A        |                   |
| Will implementation go beyond minimum EU requirements?                |       | N/A        |                   |
| What is the value of the proposed offsetting measure per year?        |       | £ N/A      |                   |
| What is the value of changes in greenhouse gas emissions?             |       | £ N/A      |                   |
| Will the proposal have a significant impact on competition?           |       | No         |                   |
| Annual cost (£-£) per organisation<br>(excluding one-off)             | Micro | Small      | Medium      Large |
| Are any of these organisations exempt?                                | No    | No         | N/A      N/A      |

|   |                  |                   |                       |
|---|------------------|-------------------|-----------------------|
| <b>Impact on Admin Burdens Baseline</b> (2005 Prices) |                  |                   | (Increase - Decrease) |
| Increase of    £                                      | Decrease of    £ | <b>Net Impact</b> | £                     |

Key:

Annual costs and benefits: Constant Prices

(Net) Present Value

## Evidence Base (for summary sheets)

### Background

The statutory minimum bus concession is administered locally by 263 Travel Concession Authorities (TCAs) outside London, who are responsible for setting local schemes, requiring negotiations with local operators, issuing cards for their residents and responding to public enquiries.

### Rationale for Government Action

The Government is currently reviewing these arrangements to see whether they are still appropriate after the changes to concessionary travel in England that have occurred since 2001. As part of the improvement of benefits that has taken place over the past ten years, concessionary travel has expanded from a patchwork system of local travel schemes, offered at the discretion of authorities, to a statutory, England-wide scheme offering free travel to 11 million people at an annual cost of around £1 billion. Despite these changes though, the administration of the scheme has remained broadly unchanged. The Government believes it is now appropriate to review the system to see whether it is still being run at the most appropriate level.

### Descriptions of Options Considered in this IA

Although there are various options considered in the consultation paper only some of these have been fully analysed below. This is to provide an illustration of the potential impacts and it does not imply that they are favoured options.

#### Option 1 - No change to the administration of the concession

The concession is currently administered through 'lower-tier' authorities. Many authorities however decide to co-operate on the organisation of their concessionary fare scheme.

#### Option 2 - Move TCA responsibility to 'higher-tier' authorities with 'upper-tier' discretionary enhancements (option 2b from consultation paper)

This would make no changes to the administration of concessionary travel in metropolitan counties or unitary areas, but in non-metropolitan counties the responsibility would move from 'shire' district councils to county councils.

#### Option 3 - Centralise the administration of concessionary travel to DfT with 'upper-tier' discretionary enhancements (option 3b from consultation paper)

Administration of concessionary travel would be handled by DfT or one of its agencies.

### Other Options for Consideration

- Moving the administration to a regional level.
- As Option 2 but leaving the option for discretionary enhancements at a 'lower-tier' level.
- As Option 3 but leaving the option for discretionary enhancements at a 'lower tier' level or removal of all discretionary enhancements.

**Note on Calculations in this Impact Assessment**

The calculations in this impact assessment have been based on the very limited data we have been provided with and strong assumptions. Please respond to us as part of the consultation process if you have estimates of the cost of administering concessionary fares for operators and TCAs.

**Option 1 No change to the administration of the concession**

The current cost of administering concessionary travel can be divided into three separate areas: the cost to local authorities, the cost to operators and the cost to Central Government. For the purposes of this Impact Assessment we have attempted to estimate the monetised costs to Central and Local Government and the impact on the industry.

Cost to Local Authorities

In administering a concessionary travel scheme local authorities are responsible for setting local schemes, negotiating with operators, issuing passes, processing application forms, posting passes to concessionaires and answering queries from the public. The staff costs incurred in performing these activities varies widely and it is extremely difficult to get an accurate idea of what these costs might be. Not only do the resources employed by TCAs vary widely from small district councils to PTEs, but many TCAs choose to pool their resources to create a single scheme. Indeed there are 263 official TCAs outside of London but due to Local Authorities grouping together to run the concession there are far fewer schemes. This is due to the fact that the vast majority of existing non unitary 'lower-tier' authorities already co-operate with other authorities in their county. In addition, many unitary authorities co-operate with other authorities in their area.

The recent establishment of new unitary authorities has changed the number of schemes that operate. The situation after these current changes to Local Government has been taken as the base case that we are estimating in this option, in order to account only for the effects of the changes proposed in other options. Based on our understanding of the current schemes we estimate that there are currently 73 schemes of which 9 are run by solo district councils whilst 64 schemes are at unitary, county, PTE or other co-operative level. These numbers may not be exact as they are only based on information we have been provided and some schemes may currently be going through changes that we are not aware of.

A report produced for Nottinghamshire County Council by consultancy ITP to evaluate the cost of the scheme gives us some rough estimates that we have used to estimate the overall costs. In the Nottinghamshire scheme, functions are split between the district and county level. The county council sets the scheme for the county while the district councils perform the day to day functions of issuing passes and responding to queries. Based on information in this report we estimate that the cost of administering a scheme is £200,000. We estimate that smaller district schemes may have smaller costs. There will however be some elements of the costs of running a scheme that do not vary with the size of the scheme. For the purposes of the calculation below we estimate that district council schemes incur 80% of the cost of larger schemes or £160,000.

In addition to the costs of running a scheme, TCAs that are part of a joint scheme which they do not lead will incur some costs. We estimate that there are currently 211 such TCAs. We estimate that such Authorities may devote a tenth of one employees time to such a scheme. Assuming a salary of £30,000 and overheads and social security payments of 100% would lead to the following estimate of total costs for such TCAs:

$$0.1 * £30,000 * (1 + 100\%) = £6,000$$

These figures would suggest that the total costs of administering the scheme for all local authorities outside London per year are:

$$\text{Larger TCA Schemes: } 64 * £200,000 = £12.80 \text{ million}$$

Smaller TCAs Schemes: 9\* £160,000 = £1.44 million

TCAS within a Scheme: 211 \* £6,000 = £1.27 million

Total Costs to Local Government are therefore estimated at £15.51 million.

It is also worth noting that these costs are based on the existing pattern of co-operation between TCAs to form joint schemes. If some of these TCAs ceased to co-operate in this manner costs would rise.

#### Cost to Operators

The cost to operators fall into two categories: negotiation and administration. Based on information supplied to us by operators the cost of negotiation per operator within a scheme varies between £3,500 and £5,500. The cost of administration is estimated at £8,000. It is estimated that within each smaller scheme there are an average of 10 operators who will incur substantial costs from administration and negotiation of the scheme and within each larger scheme there are 13 such operators. Out of the 77 schemes outside London 16 are for 'lower-tier' non-unitary TCAs.

If it is assumed that the lower end of the negotiation costs are in 'lower-tier' non unitary TCAs whilst the higher end of the negotiation costs are incurred when the operator negotiates with a larger TCA, then the total cost to operators per year can be estimated:

$$(9 * 10 * (£3,500 +£8000)) + (64 * 13 * (£5,500 +£8000)) = £12.27m$$

**Option 2 – Administration of statutory concession by by 'higher-tier' authorities (with 'upper-tier' discretionary enhancements)**

Impact on Local Authorities

There would be significant non-financial benefits for local authorities resulting from this option, including the alignment of TCA responsibility with the existing Transport Authority, thus leading to a rationalisation of local transport planning. Concessionary travel funding would represent a smaller part of county councils' budgets, creating less opportunity for budget risk to councils from larger than expected reimbursement to operators. In addition, allocating the funding for the concession to 'higher-tier' authorities should become smoother due to less variation in size and characteristics.

The overall cost to local authorities would also be likely to significantly fall as a result of a move to 'higher-tier' authorities. With the move to 'higher-tier' authorities there should be 80 TCAs outside London. However, if it is assumed that those Unitary Authorities that already co-operate in the provision of their schemes continue to do so, the number of schemes outside London should fall to 65. This would include 5 new 'higher-tier' authorities running their own schemes and 9 'lower-tier' authorities would no longer be responsible for running schemes. In addition we estimate there would also be 4 'lower tier' authorities who currently run their scheme on behalf of a group of authorities who would no longer have such a responsibility. 196 authorities who were previously responsibly for participating in a larger scheme would lose such responsibilities. Based on the approximate cost per scheme quoted above the additional costs and savings can be estimated:

Additional cost =  $5 * £200,000 = £1.00$  million - There would also be start up costs for these authorities.

Saving to lower tier schemes =  $9 * £160,000 = £1.44$  million

Saving to TCAs within a scheme =  $196 * £6,000 = £1.18$  million

Saving to districts previously running a scheme for a group =  $4 * £200,000 = £0.80$  million

Total Savings to Local Government = £3.42 million

Net savings to Local Government (taking account of the new cost to upper-tier authorities)  
£2.42 million

There is also the potential for the savings to be much larger if the current level of co-operation between 'lower-tier' TCAs were to fall apart.

Savings to Operators

If it is again assumed that the number of schemes operating outside London falls to 64 and the number of large operators per scheme is 13 the cost to operators can be calculated:

$65 * 13 * (£5,500 + £8000) = £11.41$  million

The saving to operators is then estimated at  $(£12.27 \text{ million} - £11.41 \text{ million}) = £0.86$  million.

However, as these costs of administration are typically reimbursed by local authorities, these savings should in many cases flow back to local authorities. The greater capacity available at county level would also likely streamline the administration of concessionary travel more generally, so that operators are reimbursed more accurately.

Other Impacts

Users of the transport system should gain from the synergies between the administration of the concession and transport planning. There may be potential losses to users from the withdrawal of discretionary enhancements that are specific to 'lower-tier' authorities (with associated reimbursement savings). It is also possible however that discretionary enhancements could be standardised upwards (adding to reimbursement costs). There is also the potential to more accurately allocate funding to 'higher-tier' councils.

**Option 3 – Administration of statutory concession by DfT or one of its agencies (with ‘upper tier’ discretionary enhancements)**

Impact on Central Government

It is very difficult to estimate the cost of administering the statutory scheme on a national basis as without detailed planning it is not clear what the appropriate model for administration and reimbursement would be.

For the purposes of this impact assessment, only the policy change of moving reimbursement of the statutory concession to Central Government is being assessed and not any reforms that might accompany such a move. It is therefore assumed that reimbursement would still be calculated on a largely local area basis for each operator based on local elasticities. Such a central system would require sizeable number of experts including lawyers and economists in addition to administrative staff to receive the data and make the payments. One possible approximate indicator of the cost of the administration part, of such an arrangement, is the existing cost of administering Bus Service Operators Grant (BSOG) which is estimated at £0.8 million per year. In addition if we assume that there would be 50 staff, with a salary of £50,000 and overheads of 100% there would be a cost of:

$$25 * (£50,000) * (1+100\%) = £2.5 \text{ million per year}$$

In addition Central Government would take responsibility for pass issuing. It is estimated that the cost of issuing a single pass including postage may be £5. If 600,000 passes were issued per year the cost of issuing passes would be £3million per year.

Total cost to central government under these assumptions therefore equals:

|                 |              |
|-----------------|--------------|
| Administration  | £0.8 million |
| Scheme managers | £2.5 million |
| Passes          | £3 million   |
| Total           | £6.3million  |

There would also be start up costs to central government.

Impact on Local Authorities

Centralisation would remove the challenge of funding a large number of local authorities. Local authorities may benefit financially from no longer being responsible for reimbursing operators for the statutory concession, although they would no longer receive Central Government funding for this responsibility. They would however retain the costs of administering discretionary enhancements. In practice this might mean that they would retain substantial costs associated with collecting data and implementing reimbursement rates for discretionary enhancement concessionary trips.

The cost of administering a discretionary-only scheme is assumed to be 40% of the cost of administering a combined statutory/discretionary scheme as it is now. This is because TCAs would no longer have responsibility for pass issuing and the arrangements for reimbursing discretionary concessions may well be simpler than the arrangements for reimbursing the statutory discretion. This would imply that the cost to a TCA arranging a discretionary concession would be £200,000 \* 40% = £80,000. The 5 new upper tier TCAs would then incur the following costs:

$$\text{Additional Costs to New Counties } 5 * £80,000 = £0.40\text{m}$$

Savings would then accrue to the 'lower-tier' local authorities that no longer administer any scheme:

$$\text{Saving to authorities no longer administering any scheme} = 9 * £160,000 = £1.44 \text{ million}$$

There would also be savings to those 60 continuing schemes that no longer administer the statutory scheme:

Savings to existing schemes =  $60 * (£200,000 - £80,000) = £7.20$  million.

Those lower-tier authorities that currently administer a scheme on behalf of a group of authorities would also save their administration costs:

Saving to districts previously running a scheme for a group =  $4 * £200,000 = £0.80$  million

As well as savings to lower-tier authorities which cease to participate in a scheme which they do not run:

Saving to TCAs within a scheme =  $196 * £6,000 = £1.18$  million

Total savings to Local Authorities then equals £10.62 million

Net savings to Local Authorities (taking account of the new cost to upper-tier authorities) then equals £10.22 million

#### Impact on Operators

The impact of moving to a national scheme on operators is difficult to determine as it would depend on what spatial level reimbursement rates were applied, how reimbursement was calculated and what scope there was for negotiation. Again, for the purposes of this impact assessment, only the policy change of moving reimbursement of the statutory concession to Central Government is being assessed and not any reforms that might accompany such a move. Operators. The cost to operators of negotiating and administering the statutory scheme to one central administrator would not therefore be much cheaper than negotiating and administering with separate TCAs. The costs to operators of administration and central government could then be estimated as 80% of the current costs or £8.99 million.

Such an arrangement could however involve duplicated costs for the operator as they would have to also negotiate and administer the discretionary scheme with upper-tier local authorities. We have assumed that the costs of administering and negotiating discretionary concessions to the operator would be 40% of the costs of administering and negotiating statutory and discretionary concessions. The cost to operators can therefore be calculated as:

$65 * 13 * (£5,500 + £8,000) * 40\% = £4.56$  million

According to this estimate the total cost to operators of this option would be £13.55 million. Compared to the cost in option 1 of £12.27 million this is an increase of £1.28 million.

#### Other Impacts

There may be potential losses to users from the withdrawal of discretionary enhancements that are specific to 'lower-tier' authorities (with associated reimbursement savings). It is also possible however that discretionary enhancements could be standardised upwards (adding to reimbursement costs).

## Summary of Estimated Quantified Impacts of Option 2 and Option 3

The following table summarises the net impacts of options 2 and 3:

| £Millions per year             | Options 2 Upper Tier Statutory Upper Tier Discretionary | Options 3 Central Statutory Upper Tier Discretionary |
|--------------------------------|---|--|
| New Cost to TCAs               | £1.0  | £0.4   |
| Savings to TCAs                | £3.4  | £10.6  |
| <b>Net Saving To TCAs</b>      | <b>£2.4</b>   | <b>£10.2</b>   |
| New Costs to Operators         | £0.0  | £9.0   |
| Savings to Operators           | £0.9  | £7.7   |
| <b>Net Saving to Operators</b> | <b>£0.9</b>   | <b>-£1.3</b>   |
| <b>New Cost to Government</b>  | <b>£0.0</b>   | <b>£6.3</b>  |
| <b>Net Savings</b>             | <b>£3.3</b>   | <b>£2.6</b>  |

### Consideration of Other Options

#### Regional Administration

A move to administer the concession on a regional basis also has the potential to reduce administration costs. It is not clear which regional bodies would take responsibility for the administration of the concession under this option. There would also be potential losses to users from the removal of discretionary enhancements.

#### 'Higher-Tier' Administration with retention of 'Lower-Tier' Discretionary Enhancements

This option has the potential to avoid costs to users associated with removal of discretionary enhancements. There would then be a choice for how these 'lower-tier' discretionary enhancements would be administered and reimbursed. They may be administered by 'higher-tier' authorities on behalf of 'lower-tier' authorities or there could be separate reimbursement of discretionary enhancements at a 'lower-tier' level. Whichever option was chosen the administration savings would be lower than those estimated for Option 2.

#### Central Administration with retention of 'Lower-Tier' Discretionary Enhancements

Again this option has the potential to avoid costs to users associated with removal of discretionary enhancements. This would reduce savings compared to Option 3.

#### Central Administration with removal of all Discretionary Enhancements

There will be losses to users from the withdrawal of discretionary enhancements (though the associated reimbursement costs would be saved). Administration savings would have the potential to be much larger than option 3.

### Conclusions

The move to 'upper-tier' local authorities has been estimated to produce notable savings. As noted however this is on the basis that discretionary enhancements would be rationalised. The estimate is also based on strong assumptions and limited data. It is likely however that the non-financial impacts are likely to be more important to the consideration of such a move.

The costs of a move to a centrally administer the scheme has only been approximately estimated at this stage. However, based on an assumption that there would be separate reimbursement of discretionary concessions any potential for savings may be limited.

## Specific Impact Tests: Checklist

Use the table below to demonstrate how broadly you have considered the potential impacts of your policy options.

**Ensure that the results of any tests that impact on the cost-benefit analysis are contained within the main evidence base; other results may be annexed.**

| Type of testing undertaken | <i>Results in Evidence Base?</i> | <i>Results annexed?</i> |
|----------------------------|----------------------------------|-------------------------|
| Competition Assessment     | No                               | Yes                     |
| Small Firms Impact Test    | No                               | Yes                     |
| Legal Aid                  | No                               | Yes                     |
| Sustainable Development    | No                               | Yes                     |
| Carbon Assessment          | No                               | Yes                     |
| Other Environment          | No                               | Yes                     |
| Health Impact Assessment   | No                               | Yes                     |
| Race Equality              | No                               | Yes                     |
| Disability Equality        | No                               | Yes                     |
| Gender Equality            | No                               | Yes                     |
| Human Rights               | No                               | Yes                     |
| Rural Proofing             | No                               | Yes                     |

## Annexes

### **Competition Assessment**

There should be no impact on competition as whatever the tier of administration, concessionary reimbursement does not subsidise the operators. Instead, no matter which services are covered by the scheme, they should all be reimbursed on a no better, no worse basis.

### **Small Firms Impact Test**

There should be no impact on small firms as whatever the tier of administration concessionary reimbursement does not subsidise the operators. Instead, no matter which services are covered by the scheme, they should all be reimbursed on a no better, no worse basis.

### **Legal Aid Impact Assessment**

No legal aid impact is envisioned.

### **Sustainable Development/Carbon Assessment/Other Environment Impact Assessment**

No impact on the environment is envisioned.

### **Health Impact Assessment**

No impact on health is envisioned.

### **Race Equality/Disability Equality/Gender Equality**

No impact on equalities is envisioned.

### **Human Rights**

No human rights impact is envisioned.

### **Rural Proofing**

No specific rural issues have been identified.

**CONSULTATION RESPONSE FORM****CONSULTATION ON POSSIBLE CHANGES TO THE ADMINISTRATION  
OF CONCESSIONARY TRAVEL****PART 1 - Information about you**

|  |  |
|--|--|
| Name   | South Cambridgeshire District Council              |
| Address  | Cambourne Business Park, Cambourne, Cambridgeshire |
| Postcode   | CB23 6EA   |
| email  | keith.miles@scambbs.gov.uk                         |
| Company Name or Organisation (if applicable)   | N/A  |
| Please tick one box from the list below that best describes you /your company or organisation.   |  |
| <input type="checkbox"/>   | Small to Medium Enterprise (up to 50 employees)    |
| <input type="checkbox"/>   | Large Company                                      |
| <input type="checkbox"/>   | Representative Organisation                        |
| <input type="checkbox"/>   | Trade Union  |
| <input type="checkbox"/>   | Interest Group                                     |
| <input checked="" type="checkbox"/>  | Local Government                                   |
| <input type="checkbox"/>   | Central Government                                 |
| <input type="checkbox"/>   | Police   |
| <input type="checkbox"/>   | Member of the public                               |
| <input type="checkbox"/>   | Other (please describe):                           |
| If you are responding on behalf of an organisation or interest group how many members do you have and how did you obtain the views of your members:<br>N/A |  |
| If you would like your response or personal details to be treated <b>confidentially</b> please explain why:<br>N/A   |  |

**PART 2 - Your Comments**

|  |                              |  |
|--|------------------------------|--|
| 1. Are there other problems, stemming from current administrative arrangements, that are not covered by this list?   | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| <p>Please explain your reasons and add any additional comments you wish to make:</p> <p>OPTION</p> <p>The problems with the current administrative arrangements are set out in section 6 of the consultation document, these include scheme variations across TCA boundaries, difficulty in accurately funding TCAs, TCA boundaries not aligned with Transport Authority boundaries and conflicts between TCAs and bus operators</p> <p>RESPONSE</p> <p>It is not yet clear whether the problems set out in the consultation document are teething problems with a new system which is just 1 year old or systemic problems which require fundamental changes to the system. Provided that the TCAs are fully reimbursed for the cost of concessionary fares and the administration costs of providing the service then the decision on which authorities should be TCAs can be determined on a balance between service to the public and administrative efficiency.</p> |                              |  |

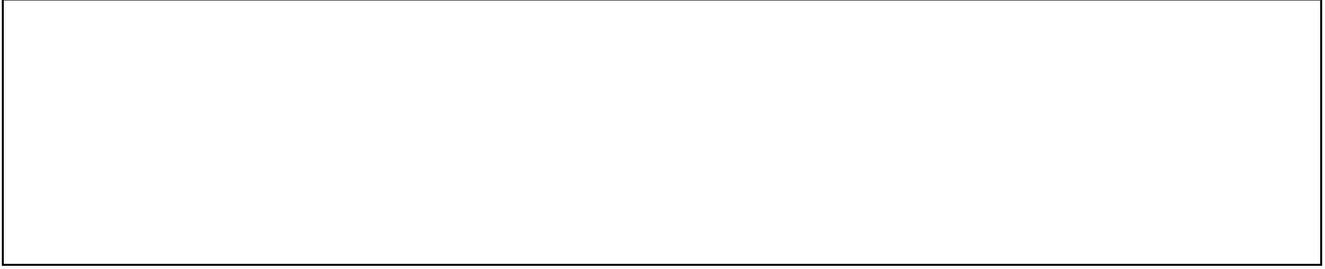
|   |   |  |
|---|---|--|
| 2. Do you think that the current level of administration is the most appropriate?   | Yes <input checked="" type="checkbox"/> | No <input checked="" type="checkbox"/> |
| <p>Please explain your reasons and add any additional comments you wish to make:</p> <p>OPTION</p> <p>Under this option, South Cambridgeshire remain the TCA.</p> <p>RESPONSE</p> <p>It is not yet clear whether the problems set out in the consultation document are teething problems with a new system which is just 1 year old or systemic problems which require fundamental changes to the system. In Cambridgeshire a number of the problems identified in the consultation document have not arisen because the District Council's have acted in concert with the County Council to devise a countywide scheme. Provided that the TCAs are fully reimbursed for the cost of concessionary fares and the administration costs of providing the service then the decision on which authorities should be TCAs can be determined on a balance between service to the public and administrative efficiency.</p> <p>There are some minor advantages in the District Council continuing to administer the passes:</p> <ul style="list-style-type: none"> <li>· Application forms for concessionary passes are incorporated into South Cambridgeshire's Housing Benefit application forms making it simple for residents to claim both</li> <li>· Verification in these cases is minimised as residents supply documents just once to support both benefit and concessionary pass applications</li> </ul> |   |  |

- The concessionary pass database is kept up to date by comparisons with other data bases, such as Council Tax, to reflect deaths etc.
- Staff are already experienced in verification processes

A draw back in terms of South Cambs is the lack of customer access points, which means the vast majority of our applications are dealt with via the post (this can also be seen as an advantage as residents can apply from the homes). It is possible that a move to County level would allow more access points. eg libraries.

|  |  |   |
|--|--|---|
| <p>3. Do you think a system of 'higher-tier' administration would be the most appropriate?</p>   | <p>YES <input checked="" type="checkbox"/></p> | <p>NO <input checked="" type="checkbox"/></p> |
| <p>Please explain your reasons and add any additional comments you wish to make:</p> <p>OPTION</p> <p>Under this option only upper tier authorities would administer the concession, i.e. Cambridgeshire County Council.</p> <p>RESPONSE</p> <p>The joint arrangements in Cambridgeshire with the District and County Council acting in concert makes the case for transfer to higher tier authorities less compelling. As previously advised, the problems raised in the consultation document may just be teething problems. Even the funding issues can be resolved with the benefit of experience of the new system.</p> |  |   |

|   |                                     |   |
|---|-------------------------------------|---|
| <p>4. Do you think a centrally administered statutory minimum concession would be most appropriate at this time?</p>  | <p>YES <input type="checkbox"/></p> | <p>NO <input checked="" type="checkbox"/></p> |
| <p>Please explain your reasons and add any additional comments you wish to make:</p> <p>OPTION</p> <p>Under this option, Government would take the responsibility of scheme administration across England. Many of the problems whether teething or otherwise would be overcome and some administrative efficiencies may be found. it would however require a two level administration where local authorities administer additional discretionary concessions whilst the Government administered the national scheme.</p> <p>RESPONSE</p> <p>On face value a national concessionary fares scheme could be administered by the Government in much the same way as Car Tax is administered efficiently by DVLA. Problems could however arise where local authorities wanted to opt to use their discretionary powers to offer additional concessions making the scheme complicated for the bus operators and confusing for the public.</p> |                                     |   |



|   |                              |  |
|---|------------------------------|--|
| 5. Do you think a regional tier of administration might ultimately be most appropriate?   | YES <input type="checkbox"/> | NO <input checked="" type="checkbox"/> |
| <p>Please explain your reasons and add any additional comments you wish to make:</p> <p>OPTION</p> <p>There is no such regional tier of Government for most of England outside London.</p> <p>RESPONSE</p> <p>No such regional tier of Government exists or is proposed. Problems would in any event arise where local authorities wanted to opt to use their discretionary powers to offer additional concessions.</p> |                              |  |

|  |                              |  |
|--|------------------------------|--|
| 6. Are there other options for administering the statutory minimum concession that are missing from this list? | YES <input type="checkbox"/> | NO <input checked="" type="checkbox"/> |
| <p>Please explain your reasons and add any additional comments you wish to make:</p>                           |                              |  |

|   |   |                             |
|---|---|-----------------------------|
| 7. Should all local authorities retain the ability to establish discretionary travel concessions using powers under the 1985 Transport Act as now?  | YES <input checked="" type="checkbox"/> | NO <input type="checkbox"/> |
| <p>Please explain your reasons and add any additional comments you wish to make:</p> <p>OPTION</p> <p>This option would continue the current situation and would retain the powers under the 1985 Transport Act for District Councils to maintain and introduce concessionary travel concessions.</p> <p>RESPONSE</p> <p>This option is favoured as it would allow District Councils to provide discretionary travel concessions in response to local needs which will vary for example between urban and rural authorities and between parts of a local authority area e.g. in many rural areas the only outward bound bus runs before 9.30am. There are insufficient safeguards for the continuation of local discretionary travel concessions if this responsibility were moved to rest with a higher tier of government, which will inevitably be more remote. This may complicate the calculation of how much funding to transfer between local government tiers. How this can be achieved equitably is a matter for the further proposed consultation</p> |   |                             |

on scheme funding.

|   |                                     |   |
|---|-------------------------------------|---|
| <p>8. Should the ability to establish discretionary travel concessions using powers under the 1985 Transport Act be limited to upper tier authorities only?</p> | <p>YES <input type="checkbox"/></p> | <p>NO <input checked="" type="checkbox"/></p> |
|---|-------------------------------------|---|

Please explain your reasons and add any additional comments you wish to make:

OPTION

Upper tier authorities currently already have these powers

RESPONSE

This option is not supported, it would put at risk District level discretionary travel concessions. There can be no guarantee that a higher tier authority would provide differential local concessions as there would be pressure to have a common standard across the higher tier authority area. A lower tier district authority is unlikely provide funding to the higher tier authority to introduce a new or continue to existing discretionary concession if funding has been redirected to the higher-tier authority.

|  |                              |  |
|--|------------------------------|--|
| <b>9.</b> Should lower tier authorities ability to establish discretionary travel concessions using powers under the 1985 Transport Act be limited to circumstances where they had to act jointly with upper tier authorities only?  | YES <input type="checkbox"/> | NO <input checked="" type="checkbox"/> |
| <p>Please explain your reasons and add any additional comments you wish to make:</p> <p><b>OPTION</b></p> <p>This option would see the formal responsibility for reimbursement for discretionary concessions moving to the upper-tier authorities, but allowing lower-tier authorities to implement discretionary concessions with the agreement of the upper tier authority.</p> <p><b>RESPONSE</b></p> <p>Not supported. A District Council is often best placed to know what local discretionary travel concessions are needed and should retain the ability to implement these without needing the agreement of the higher-tier authority.</p> |                              |  |

|   |                              |                             |
|---|------------------------------|-----------------------------|
| <b>10.</b> Do you have any relevant data that could inform the cost/benefit estimates that will be used in the final Impact Assessment? | YES <input type="checkbox"/> | NO <input type="checkbox"/> |
| <p>Please explain your reasons and add any additional comments you wish to make:</p>  |                              |                             |

|   |   |                             |
|---|---|-----------------------------|
| <b>11.</b> Bearing in mind that there would be a separate consultation on the funding implications of any changes to the administration of concessionary fares, are there any other issues around funding that are not considered here?   | YES <input checked="" type="checkbox"/> | NO <input type="checkbox"/> |
| <p>Please explain your reasons and add any additional comments you wish to make:</p> <p>Whether or not the administration arrangements for concessionary fares are changed, it is critical that no TCA should be underfunded by central for the costs of providing a national scheme of concessions for travel on public transport. Government should use the experience of the early years of the scheme to fine tune grant allocations to TCAs.</p> |   |                             |

If you have any other general comment that you would like to make concerning this consultation, please give them here:

No additional comments